

**Mayor of Indianapolis
Office of Education Innovation
Results of Parental Satisfaction Survey
2011-2012 Academic Year**

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Research & Evaluation Resources**

July 2012

All Schools Cumulative Responses
1,745 Respondents
2,678 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	11	1%	36	2%	161	9%	632	36%	905	52%
Curriculum/Academic Program?	14	1%	15	1%	158	9%	725	42%	833	48%
Class Size?	22	1%	57	3%	223	13%	711	41%	732	42%
School Size?	11	1%	38	2%	212	12%	721	41%	763	44%
Accessibility and openness to parents?	10	1%	38	2%	156	9%	635	36%	906	52%
Academic standards for students?	7	0%	35	2%	132	8%	666	38%	904	52%
Quality of teaching and instruction?	7	0%	27	2%	154	9%	682	39%	875	50%
Curriculum materials and support?	14	1%	58	3%	182	10%	744	43%	747	43%
Discipline in the classroom?	35	2%	103	6%	278	16%	711	41%	617	35%
Extracurricular activities?	42	2%	152	9%	397	23%	622	36%	532	30%
School facilities?	11	1%	67	4%	273	16%	795	46%	599	34%
Safety?	13	1%	64	4%	153	9%	745	43%	770	44%
Length of school day?	26	1%	55	3%	172	10%	753	43%	739	42%
Length of school year?	20	1%	58	3%	171	10%	785	45%	711	41%
School administration?	19	1%	35	2%	234	13%	719	41%	737	42%
Enrollment process?	6	0%	24	1%	167	10%	781	45%	766	44%
Communications received from school?	30	2%	91	5%	158	9%	676	39%	789	45%
Overall, how satisfied are you with this school?	13	1%	31	2%	133	8%	637	37%	931	53%

All Schools Cumulative Responses

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	6	1%
	Dissatisfied	19	4%
	Neutral	202	40%
	Satisfied	126	25%
	Very Satisfied	156	31%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No Response	372	22%
	Definitely returning	930	56%
	Probably returning	268	16%
	Not likely to return	40	2%
	Not returning	53	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	451	27%
	Charter School	324	19%
	Private School (non-religious)	27	2%
	Private School (religious affiliation)	185	11%
	Traditional Public School	676	41%

		Count	Percent
How is your child doing academically?	No response	125	8%
	Above Grade Level	648	39%
	At Grade Level	817	49%
	Below Grade Level	73	4%

**Mayor of Indianapolis
Office of Education Innovation**

**Parental Satisfaction Survey
2012**

		Count
How many children do you have in this school?	1	974
	2	417
	3	153
	4	50
	5	12
	9	1
	11	1

Mayor of Indianapolis
Office of Education Innovation
Andrew J. Brown
118 Respondents
211 Students

Parental Satisfaction Survey
2012

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	2	2%	2	2%	10	8%	40	34%	64	54%
Curriculum/Academic Program?	0	0%	3	3%	9	8%	42	36%	64	54%
Class Size?	2	2%	9	8%	16	14%	39	33%	52	44%
School Size?	0	0%	4	3%	17	14%	39	33%	58	49%
Accessibility and openness to parents?	0	0%	1	1%	8	7%	38	32%	71	60%
Academic standards for students?	0	0%	4	3%	8	7%	39	33%	67	57%
Quality of teaching and instruction?	0	0%	1	1%	8	7%	47	40%	62	53%
Curriculum materials and support?	1	1%	1	1%	11	9%	45	38%	60	51%
Discipline in the classroom?	1	1%	4	3%	14	12%	50	42%	49	42%
Extracurricular activities?	2	2%	12	10%	23	19%	43	36%	38	32%
School facilities?	0	0%	0	0%	16	14%	51	43%	51	43%
Safety?	0	0%	0	0%	13	11%	45	38%	60	51%
Length of school day?	2	2%	0	0%	13	11%	40	34%	63	53%
Length of school year?	2	2%	1	1%	11	9%	51	43%	53	45%
School administration?	2	2%	2	2%	7	6%	47	40%	60	51%
Enrollment process?	0	0%	4	3%	9	8%	44	37%	61	52%
Communications received from school?	1	1%	5	4%	8	7%	39	33%	65	55%
Overall, how satisfied are you with this school?	1	1%	3	3%	9	8%	41	35%	64	54%

**Mayor of Indianapolis
Office of Education Innovation
Andrew J. Brown**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	3%
	Neutral	17	47%
	Satisfied	6	17%
	Very Satisfied	12	33%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	18	15%
	Definitely returning	67	57%
	Probably returning	23	19%
	Not likely to return	5	4%
	Not returning	5	4%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	31	26%
	Charter School	21	18%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	21	18%
	Traditional Public School	45	38%

		Count	Percent
How is your child doing academically?	No Response	9	8%
	Above Grade Level	40	34%
	At Grade Level	62	53%
	Below Grade Level	7	6%

		Count
How many children do you have in this school?	1	49
	2	38
	3	20
	4	4

**Andrew J. Brown
Parent Comments**

What do you think this school does well?

- Quality curriculum (frequently cited)
- Communication with parents (frequently cited)
- Discipline in the classroom
- Extracurricular activities
- Quality of the teaching staff
- Responsive leadership
- Safety of school (frequently cited)

What about this school do you think needs improvement?

- School facilities—most notably the need for a cafeteria and the quality of lunch food (frequently cited)
- Lack of extracurricular activities
- Pick up and drop off/bus boarding procedures (frequently cited)
- Unfriendly teachers/inexperienced teachers
- Discipline in the classroom/class size
- Transportation- specifically more buses (frequently cited)

Andrew Academy
11 Respondents
14 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	1	9%	4	36%	6	55%
Curriculum/Academic Program?	0	0%	0	0%	0	0%	6	55%	5	45%
Class Size?	0	0%	1	9%	1	9%	5	45%	4	36%
School Size?	0	0%	0	0%	0	0%	4	36%	7	64%
Accessibility and openness to parents?	0	0%	0	0%	4	36%	2	18%	5	45%
Academic standards for students?	0	0%	1	9%	0	0%	4	36%	6	55%
Quality of teaching and instruction?	0	0%	0	0%	0	0%	6	55%	5	45%
Curriculum materials and support?	0	0%	0	0%	1	9%	6	55%	4	36%
Discipline in the classroom?	0	0%	0	0%	2	18%	4	36%	5	45%
Extracurricular activities?	0	0%	2	18%	4	36%	4	36%	1	9%
School facilities?	0	0%	0	0%	3	27%	6	55%	2	18%
Safety?	0	0%	2	18%	1	9%	3	27%	5	45%
Length of school day?	0	0%	0	0%	1	9%	6	55%	4	36%
Length of school year?	1	9%	0	0%	0	0%	6	55%	4	36%
School administration?	0	0%	0	0%	1	9%	4	36%	6	55%
Enrollment process?	0	0%	1	9%	0	0%	5	45%	5	45%
Communications received from school?	0	0%	3	27%	3	27%	3	27%	2	18%
Overall, how satisfied are you with this school?	0	0%	0	0%	1	9%	4	36%	6	55%

**Mayor of Indianapolis
Office of Education Innovation
Andrew Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	33%
	Neutral	0	0%
	Satisfied	2	66%
	Very Satisfied	0	0%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	2	18%
	Definitely returning	8	73%
	Probably returning	1	9%
	Not likely to return	0	0%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No Response	2	18%
	Charter School	2	18%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	5	45%
	Traditional Public School	2	18%

		Count	Percent
How is your child doing academically?	No response	0	0%
	Above Grade Level	4	36%
	At Grade Level	7	64%
	Below Grade Level	0	0%

		Count
How many children do you have in this school?	1	8
	2	3

**Andrew Academy
Parent Comments**

What do you think this school does well?

- Individual attention to students
- Strong curriculum
- Strong Principal
- Caring teaching staff and administration

What about this school do you think needs improvement?

- Transportation/pick up and drop off
- Communication with parents/returning phone calls (frequently cited)
- More extracurricular activities
- More advance notice of school events

Challenge Foundation Academy
168 Respondents
232 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	3	2%	3	2%	54	43%	66	52%
Curriculum/Academic Program?	0	0%	0	0%	3	2%	39	31%	84	67%
Class Size?	6	5%	0	0%	24	19%	45	36%	51	40%
School Size?	0	0%	0	0%	15	12%	48	38%	63	50%
Accessibility and openness to parents?	0	0%	0	0%	0	0%	45	36%	81	64%
Academic standards for students?	0	0%	3	2%	3	2%	27	21%	93	74%
Quality of teaching and instruction?	0	0%	3	2%	3	2%	39	31%	81	64%
Curriculum materials and support?	0	0%	3	2%	3	2%	42	33%	78	62%
Discipline in the classroom?	3	2%	6	5%	15	12%	51	40%	51	40%
Extracurricular activities?	0	0%	6	5%	6	5%	45	36%	69	55%
School facilities?	0	0%	3	2%	6	5%	51	40%	66	52%
Safety?	0	0%	3	2%	0	0%	51	40%	72	57%
Length of school day?	0	0%	0	0%	0	0%	63	50%	63	50%
Length of school year?	0	0%	3	2%	6	5%	63	50%	54	43%
School administration?	0	0%	0	0%	6	5%	54	43%	66	52%
Enrollment process?	0	0%	3	2%	0	0%	57	45%	66	52%
Communications received from school?	0	0%	3	2%	3	2%	45	36%	75	60%
Overall, how satisfied are you with this school?	0	0%	0	0%	6	5%	21	17%	99	79%

**Mayor of Indianapolis
Office of Education Innovation
Challenge Foundation Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	24	60%
	Satisfied	8	20%
	Very Satisfied	8	20%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	68	40%
	Definitely returning	88	52%
	Probably returning	12	7%
	Not likely to return	0	0%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	72	43%
	Charter School	36	21%
	Private School (non-religious)	3	2%
	Private School (religious affiliation)	13	8%
	Traditional Public School	44	26%

		Count	Percent
How is your child doing academically?		12	7%
	Above Grade Level	96	57%
	At Grade Level	56	33%
	Below Grade Level	4	2%

		Count
How many children do you have in this school?	1	112
	2	48
	3	8

**Challenge Foundation Academy
Parent Comments**

What do you think this school does well?

- Friendly staff who know students by name
- Demanding curriculum (frequently cited)
- Individual attention to students
- Communication with parents (most frequently cited)
- Discipline in the classroom
- Quality of the teaching staff

What about this school do you think needs improvement?

- School facilities
- Lack of extracurricular activities
- Special needs classroom
- Discipline in the classroom/class size
- Transportation (frequently cited)

Christel House
85 Respondents
138 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	5	6%	26	31%	54	64%
Curriculum/Academic Program?	0	0%	0	0%	3	4%	34	40%	48	56%
Class Size?	0	0%	0	0%	8	9%	29	34%	48	56%
School Size?	0	0%	0	0%	6	7%	28	33%	51	60%
Accessibility and openness to parents?	0	0%	0	0%	7	8%	25	29%	53	62%
Academic standards for students?	0	0%	1	1%	3	4%	29	34%	52	61%
Quality of teaching and instruction?	0	0%	0	0%	3	4%	28	33%	54	64%
Curriculum materials and support?	0	0%	0	0%	6	7%	27	32%	52	61%
Discipline in the classroom?	0	0%	4	5%	10	12%	21	25%	50	59%
Extracurricular activities?	1	1%	0	0%	8	9%	25	29%	51	60%
School facilities?	0	0%	0	0%	6	7%	27	32%	52	61%
Safety?	0	0%	1	1%	5	6%	30	35%	49	58%
Length of school day?	0	0%	1	1%	9	11%	27	32%	48	56%
Length of school year?	0	0%	0	0%	8	9%	31	36%	46	54%
School administration?	1	1%	0	0%	10	12%	31	36%	43	51%
Enrollment process?	2	2%	0	0%	9	11%	30	35%	44	52%
Communications received from school?	1	1%	1	1%	8	9%	24	28%	51	60%
Overall, how satisfied are you with this school?	0	0%	0	0%	2	2%	24	28%	59	69%

**Mayor of Indianapolis
Office of Education Innovation
Christel House**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	8	30%
	Satisfied	13	48%
	Very Satisfied	6	22%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	10	12%
	Definitely returning	67	79%
	Probably returning	8	9%
	Not likely to return	0	0%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	33	39%
	Charter School	24	28%
	Private School (non-religious)	1	1%
	Private School (religious affiliation)	6	7%
	Traditional Public School	21	25%

		Count	Percent
How is your child doing academically?	No response	5	6%
	Above Grade Level	26	31%
	At Grade Level	50	59%
	Below Grade Level	4	5%

		Count
How many children do you have in this school?	1	40
	2	28
	3	14

**Christel House Academy
Parent Comments**

What do you think this school does well?

- Communication with parents/parental involvement
- Wonderful teaching staff
- High expectations for students
- Good discipline
- Safe learning environment
- After school clubs
- Staff knows every child and their family

What about this school do you think needs improvement?

- Transportation/safety on buses
- High school students disruptive in parking lot/foul language
- School day too long/school year too long
- Before school care
- More parent involvement
- More sports

**Mayor of Indianapolis
Office of Education Innovation
Damar Charter Academy
5 Respondents
5 Students**

**Parental Satisfaction Survey
2012**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	1	20%	1	20%	3	60%
Curriculum/Academic Program?	0	0%	0	0%	2	40%	0	0%	3	60%
Class Size?	0	0%	0	0%	1	20%	2	40%	2	40%
School Size?	0	0%	0	0%	1	20%	1	20%	3	60%
Accessibility and openness to parents?	0	0%	0	0%	1	20%	1	20%	3	60%
Academic standards for students?	0	0%	0	0%	2	40%	0	0%	3	60%
Quality of teaching and instruction?	0	0%	0	0%	1	20%	1	20%	3	60%
Curriculum materials and support?	0	0%	0	0%	1	20%	2	40%	2	40%
Discipline in the classroom?	0	0%	0	0%	1	20%	2	40%	2	40%
Extracurricular activities?	0	0%	1	20%	1	20%	2	40%	1	20%
School facilities?	0	0%	0	0%	1	20%	2	40%	2	40%
Safety?	0	0%	0	0%	1	20%	2	40%	2	40%
Length of school day?	0	0%	0	0%	1	20%	1	20%	3	60%
Length of school year?	0	0%	0	0%	1	20%	2	40%	2	40%
School administration?	0	0%	0	0%	1	20%	1	20%	3	60%
Enrollment process?	0	0%	0	0%	1	20%	1	20%	3	60%
Communications received from school?	0	0%	0	0%	1	20%	2	40%	2	40%
Overall, how satisfied are you with this school?	0	0%	0	0%	1	20%	1	20%	3	60%

**Mayor of Indianapolis
Office of Education Innovation
Damar Charter Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	0	0%
	Definitely returning	4	80%
	Probably returning	0	0%
	Not likely to return	1	20%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	0	0%
	Charter School	0	0%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	5	100%
	Traditional Public School	0	0%

		Count	Percent
How is your child doing academically?	Above Grade Level	0	0%
	At Grade Level	3	60%
	Below Grade Level	2	40%

		Count
How many children do you have in this school?	1	5

**Damar Charter Academy
Parent Comments**

What do you think this school does well?

- Class sizes are small
- Compassionate and driven staff
- Understand and teach children with emotional/cognitive disabilities

What about this school do you think needs improvement?

- School struggles with children with emotional issues
- Send student back to living unit too much
- More funding for staff supplies and activities

Flanner House
21 Respondents
22 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	0	0%	11	52%	10	48%
Curriculum/Academic Program?	0	0%	1	5%	1	5%	10	48%	9	43%
Class Size?	0	0%	6	29%	2	10%	10	48%	3	14%
School Size?	0	0%	1	5%	5	24%	8	38%	7	33%
Accessibility and openness to parents?	0	0%	0	0%	1	5%	6	29%	14	67%
Academic standards for students?	0	0%	0	0%	2	10%	9	43%	10	48%
Quality of teaching and instruction?	0	0%	0	0%	0	0%	10	48%	11	52%
Curriculum materials and support?	0	0%	1	5%	1	5%	12	57%	7	33%
Discipline in the classroom?	0	0%	0	0%	2	10%	11	52%	8	38%
Extracurricular activities?	0	0%	5	24%	4	19%	7	33%	5	24%
School facilities?	1	5%	3	14%	4	19%	7	33%	6	29%
Safety?	0	0%	1	5%	2	10%	8	38%	10	48%
Length of school day?	0	0%	0	0%	0	0%	10	48%	11	52%
Length of school year?	0	0%	0	0%	0	0%	10	48%	11	52%
School administration?	0	0%	0	0%	4	19%	8	38%	9	43%
Enrollment process?	0	0%	0	0%	2	10%	11	52%	8	38%
Communications received from school?	0	0%	0	0%	6	29%	7	33%	8	38%
Overall, how satisfied are you with this school?	0	0%	0	0%	2	10%	8	38%	11	52%

**Mayor of Indianapolis
Office of Education Innovation
Flanner House**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	17%
	Neutral	2	34%
	Satisfied	1	17%
	Very Satisfied	2	34%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	5	24%
	Definitely returning	12	57%
	Probably returning	2	10%
	Not likely to return	1	5%
	Not returning	1	5%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	8	38%
	Charter School	7	33%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	0	0%
	Traditional Public School	6	29%

		Count	Percent
How is your child doing academically?	No response	2	10%
	Above Grade Level	10	48%
	At Grade Level	8	38%
	Below Grade Level	1	5%

		Count
How many children do you have in this school?	1	16
	2	2
	3	2

**Flanner House Elementary School
Parent Comments**

What do you think this school does well?

- Communication with parents/parental involvement
- School climate/discipline
- Strong curriculum
- Individual help for students
- Caring teaching staff and administration
- Focus on academics

What about this school do you think needs improvement?

- Transportation
- More extracurricular activities (frequently cited)
- Facility is under construction
- Student need gym class (frequently cited)

Mayor of Indianapolis
Office of Education Innovation
Herron High School
189 Respondents
223 Students

Parental Satisfaction Survey
2012

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	1%	1	1%	9	5%	68	36%	110	58%
Curriculum/Academic Program?	0	0%	0	0%	14	7%	72	38%	103	54%
Class Size?	1	1%	2	1%	9	5%	70	37%	107	57%
School Size?	1	1%	5	3%	10	5%	64	34%	109	58%
Accessibility and openness to parents?	1	1%	2	1%	19	10%	76	40%	91	48%
Academic standards for students?	1	1%	1	1%	10	5%	66	35%	111	59%
Quality of teaching and instruction?	0	0%	1	1%	14	7%	81	43%	93	49%
Curriculum materials and support?	0	0%	7	4%	23	12%	89	47%	70	37%
Discipline in the classroom?	0	0%	11	6%	38	20%	87	46%	53	28%
Extracurricular activities?	1	1%	13	7%	55	29%	77	41%	43	23%
School facilities?	0	0%	3	2%	29	15%	114	60%	43	23%
Safety?	1	1%	7	4%	16	8%	87	46%	78	41%
Length of school day?	2	1%	1	1%	15	8%	87	46%	84	44%
Length of school year?	0	0%	1	1%	14	7%	90	48%	84	44%
School administration?	1	1%	5	3%	23	12%	72	38%	88	47%
Enrollment process?	0	0%	1	1%	22	12%	77	41%	89	47%
Communications received from school?	6	3%	11	6%	20	11%	64	34%	88	47%
Overall, how satisfied are you with this school?	0	0%	2	1%	6	3%	63	33%	118	62%

**Mayor of Indianapolis
Office of Education Innovation
Herron High School**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	2%
	Neutral	19	40%
	Satisfied	15	32%
	Very Satisfied	12	26%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	44	23%
	Definitely returning	124	66%
	Probably returning	16	8%
	Not likely to return	4	2%
	Not returning	1	1%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	31	16%
	Charter School	31	16%
	Private School (non-religious)	12	6%
	Private School (religious affiliation)	30	16%
	Traditional Public School	85	45%

		Count	Percent
How is your child doing academically?	No response	6	3%
	Above Grade Level	102	54%
	At Grade Level	79	42%
	Below Grade Level	2	1%

		Count
How many children do you have in this school?	1	163
	2	20
	9	1
	11	1

**Herron High School
Parent Comments**

What do you think this school does well?

- Communication with parents
- Creative environment for the students
- Student diversity
- Small class size
- Maintains student engagement
- Challenging curriculum
- Motivated students
- Caring teaching staff and administration
- Students feel safe
- Prepares for college well
- Community outreach

What about this school do you think needs improvement?

- More technology in the classrooms
- School administration is disorganized/non-responsive (frequently cited)
- Better parking
- Keep online grades current
- Offer Spanish instead of Latin
- Cafeteria/lunch program
- Discipline in classrooms
- Better communication with Hispanic parents
- Need better communication from school/communications officer needed
- Administration/office does not answer phone calls or return calls
- After-school “hangout”/ coffee shop

Mayor of Indianapolis
Office of Education Innovation
Hope Academy
17 Respondents
17 Students

Parental Satisfaction Survey
2012

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	0	0%	3	18%	14	82%
Curriculum/Academic Program?	0	0%	0	0%	4	24%	7	41%	6	35%
Class Size?	0	0%	0	0%	0	0%	4	24%	13	76%
School Size?	0	0%	0	0%	0	0%	3	18%	14	82%
Accessibility and openness to parents?	0	0%	0	0%	1	6%	3	18%	13	76%
Academic standards for students?	0	0%	1	6%	1	6%	6	35%	9	53%
Quality of teaching and instruction?	0	0%	0	0%	0	0%	5	29%	12	71%
Curriculum materials and support?	0	0%	0	0%	1	6%	8	47%	8	47%
Discipline in the classroom?	0	0%	0	0%	2	12%	5	29%	10	59%
Extracurricular activities?	0	0%	1	6%	4	24%	9	53%	3	18%
School facilities?	0	0%	0	0%	1	6%	6	35%	10	59%
Safety?	0	0%	0	0%	0	0%	3	18%	14	82%
Length of school day?	0	0%	0	0%	0	0%	7	41%	10	59%
Length of school year?	0	0%	0	0%	0	0%	7	41%	10	59%
School administration?	0	0%	0	0%	0	0%	1	6%	16	94%
Enrollment process?	0	0%	0	0%	0	0%	3	18%	14	82%
Communications received from school?	0	0%	0	0%	0	0%	5	29%	12	71%
Overall, how satisfied are you with this school?	0	0%	0	0%	0	0%	3	18%	14	82%

**Mayor of Indianapolis
Office of Education Innovation
Hope Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	2	50%
	Satisfied	2	50%
	Very Satisfied	0	0%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	10	59%
	Definitely returning	5	29%
	Probably returning	2	12%
	Not likely to return	0	0%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	2	12%
	Charter School	0	0%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	4	24%
	Traditional Public School	11	65%

		Count	Percent
How is your child doing academically?	Above Grade Level	5	29%
	At Grade Level	10	59%
	Below Grade Level	2	12%

		Count
How many children do you have in this school?	1	16

**Hope Academy
Parent Comments**

What do you think this school does well?

- Communication with parents
- Support for recovery
- Caring teaching staff and administration
- Safe community for recovery
- Individual attention to students
- Academic supports for students

What about this school do you think needs improvement?

- More foreign language offerings
- More electives
- More extracurricular activities
- Computer-aided classes too easy

Indiana Math & Science Academy-North
27 Respondents
35 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	2	7%	9	33%	16	59%
Curriculum/Academic Program?	0	0%	0	0%	1	4%	7	26%	19	70%
Class Size?	0	0%	1	4%	8	30%	11	41%	7	26%
School Size?	0	0%	0	0%	1	4%	14	52%	12	44%
Accessibility and openness to parents?	0	0%	0	0%	0	0%	7	26%	20	74%
Academic standards for students?	0	0%	0	0%	0	0%	9	33%	18	67%
Quality of teaching and instruction?	0	0%	0	0%	2	7%	7	26%	18	67%
Curriculum materials and support?	0	0%	0	0%	6	22%	8	30%	13	48%
Discipline in the classroom?	0	0%	1	4%	4	15%	12	44%	10	37%
Extracurricular activities?	0	0%	3	11%	6	22%	12	44%	6	22%
School facilities?	0	0%	2	7%	3	11%	16	59%	6	22%
Safety?	0	0%	0	0%	1	4%	14	52%	12	44%
Length of school day?	0	0%	0	0%	1	4%	14	52%	12	44%
Length of school year?	0	0%	0	0%	0	0%	15	56%	12	44%
School administration?	0	0%	0	0%	4	15%	11	41%	12	44%
Enrollment process?	0	0%	0	0%	4	15%	12	44%	11	41%
Communications received from school?	0	0%	2	7%	0	0%	17	63%	8	30%
Overall, how satisfied are you with this school?	0	0%	0	0%	2	7%	15	56%	10	37%

**Mayor of Indianapolis
Office of Education Innovation
Indiana Math & Science Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	14%
	Neutral	3	43%
	Satisfied	1	14%
	Very Satisfied	2	28%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	9	33%
	Definitely returning	15	56%
	Probably returning	2	7%
	Not likely to return	0	0%
	Not returning	1	4%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	10	37%
	Charter School	2	7%
	Private School (non-religious)	2	7%
	Private School (religious affiliation)	2	7%
	Traditional Public School	11	41%

		Count	Percent
How is your child doing academically?	No response	2	7%
	Above Grade Level	14	52%
	At Grade Level	10	37%
	Below Grade Level	1	4%

		Count
How many children do you have in this school?	1	18
	2	7
	3	1

**Indiana Math & Science Academy-North
Parent Comments**

What do you think this school does well?

- Communication with parents/parental involvement
- Academic standards are high
- School climate/discipline
- Communication with parents
- Caring teaching staff and administration
- Safe learning environment
- Small classrooms
- Encouraging students/

What about this school do you think needs improvement?

- Transportation
- After school pickup
- More one on one time with students
- More outdoor play area/supervision on playground
- More extracurricular activities
- Facility needs a gym

Indianapolis Lighthouse Academy
307 Respondents
653 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	4	1%	11	4%	41	13%	113	37%	138	45%
Curriculum/Academic Program?	5	2%	3	1%	33	11%	152	50%	114	37%
Class Size?	5	2%	11	4%	38	12%	139	45%	114	37%
School Size?	4	1%	8	3%	40	13%	156	51%	99	32%
Accessibility and openness to parents?	3	1%	9	3%	24	8%	135	44%	136	44%
Academic standards for students?	1	0%	9	3%	30	10%	140	46%	127	41%
Quality of teaching and instruction?	2	1%	5	2%	38	12%	137	45%	125	41%
Curriculum materials and support?	4	1%	14	5%	39	13%	143	47%	107	35%
Discipline in the classroom?	8	3%	29	9%	51	17%	126	41%	93	30%
Extracurricular activities?	9	3%	31	10%	90	29%	96	31%	81	26%
School facilities?	5	2%	14	5%	62	20%	141	46%	85	28%
Safety?	1	0%	13	4%	35	11%	144	47%	114	37%
Length of school day?	6	2%	16	5%	47	15%	139	45%	99	32%
Length of school year?	7	2%	20	7%	51	17%	137	45%	92	30%
School administration?	3	1%	6	2%	45	15%	140	46%	113	37%
Enrollment process?	1	0%	4	1%	31	10%	162	53%	109	36%
Communications received from school?	4	1%	20	7%	32	10%	130	42%	121	39%
Overall, how satisfied are you with this school?	2	1%	7	2%	36	12%	139	45%	123	40%

**Mayor of Indianapolis
Office of Education Innovation
Indianapolis Lighthouse Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	3	3%
	Dissatisfied	4	4%
	Neutral	39	37%
	Satisfied	26	24%
	Very Satisfied	32	31%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	57	19%
	Definitely returning	152	50%
	Probably returning	70	23%
	Not likely to return	18	6%
	Not returning	10	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	81	26%
	Charter School	62	20%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	18	6%
	Traditional Public School	146	48%

		Count	Percent
How is your child doing academically?	No response	43	14%
	Above Grade Level	77	25%
	At Grade Level	173	56%
	Below Grade Level	14	5%

		Count
How many children do you have in this school?	1	102
	2	79
	3	59
	4	39

**Indianapolis Lighthouse Academy
Parent Comments**

What do you think this school does well?

- Staff truly cares about students/teachers are wonderful (most frequently cited)
- Pre-K program
- Communication with parents (most frequently cited)
- Small school atmosphere
- Discipline in the classroom
- Student safety
- Friendliness of the teaching staff/concern for students (frequently cited)
- Student progress
- One on one attention to students
- Strong curriculum

What about this school do you think needs improvement?

- Better communication in upper grades
- Quality of school lunch (most frequently cited)
- School-wide communication
- Programs for advanced students
- Teacher retention
- Lack of extracurricular activities (particularly sports) (most frequently cited)
- Transportation for after school activities
- Dismissal procedures/bus system
- Discipline in the classroom/foul language in the school/bullying
- Facilities/more space needed/bathrooms not clean
- More after school activities
- Before care and aftercare

**Mayor of Indianapolis
Office of Education Innovation
Indianapolis Metropolitan High School
36 Respondents
51 Students**

**Parental Satisfaction Survey
2012**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	2	6%	3	8%	17	47%	14	39%
Curriculum/Academic Program?	0	0%	0	0%	5	14%	19	53%	12	33%
Class Size?	0	0%	0	0%	6	17%	12	33%	18	50%
School Size?	0	0%	0	0%	3	8%	13	36%	20	56%
Accessibility and openness to parents?	0	0%	2	6%	5	14%	9	25%	20	56%
Academic standards for students?	0	0%	1	3%	3	8%	16	44%	16	44%
Quality of teaching and instruction?	0	0%	1	3%	6	17%	12	33%	17	47%
Curriculum materials and support?	0	0%	2	6%	3	8%	16	44%	15	42%
Discipline in the classroom?	2	6%	1	3%	8	22%	15	42%	10	28%
Extracurricular activities?	0	0%	1	3%	8	22%	15	42%	12	33%
School facilities?	0	0%	0	0%	4	11%	18	50%	14	39%
Safety?	1	3%	1	3%	3	8%	15	42%	16	44%
Length of school day?	0	0%	0	0%	2	6%	22	61%	12	33%
Length of school year?	1	3%	2	6%	4	11%	17	47%	12	33%
School administration?	0	0%	1	3%	7	19%	14	39%	14	39%
Enrollment process?	0	0%	0	0%	2	6%	22	61%	12	33%
Communications received from school?	0	0%	4	11%	3	8%	14	39%	15	42%
Overall, how satisfied are you with this school?	0	0%	1	3%	7	19%	9	25%	19	53%

**Mayor of Indianapolis
Office of Education Innovation
Indianapolis Metropolitan High School**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	5	28%
	Satisfied	6	33%
	Very Satisfied	7	39%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	8	22%
	Definitely returning	22	61%
	Probably returning	4	11%
	Not likely to return	1	3%
	Not returning	1	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	9	25%
	Charter School	4	11%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	2	6%
	Traditional Public School	21	58%

		Count	Percent
How is your child doing academically?	No response	5	14%
	Above Grade Level	13	36%
	At Grade Level	14	39%
	Below Grade Level	4	11%

		Count
How many children do you have in this school?	1	25
	2	4
	3	3
	4	1

**Indianapolis Metropolitan High School
Parent Comments**

What do you think this school does well?

- Communication with parents/parental involvement
- Individual help for students/Individual pacing for students
- Caring teaching staff and administration
- Services for special needs students
- Respect for students and parents
- Prepares students for college

What about this school do you think needs improvement?

- Not academically challenging/needs AP classes
- More extracurricular activities
- More structured curriculum/stop changing curriculum
- Student discipline/loud students

Irvington Community Elementary School
86 Respondents
129 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	2	2%	27	31%	57	66%
Curriculum/Academic Program?	1	1%	0	0%	3	3%	37	43%	45	52%
Class Size?	0	0%	2	2%	10	12%	39	45%	35	41%
School Size?	0	0%	1	1%	7	8%	34	40%	44	51%
Accessibility and openness to parents?	0	0%	3	3%	4	5%	23	27%	56	65%
Academic standards for students?	1	1%	0	0%	3	3%	33	38%	49	57%
Quality of teaching and instruction?	0	0%	1	1%	0	0%	27	31%	58	67%
Curriculum materials and support?	1	1%	1	1%	4	5%	38	44%	42	49%
Discipline in the classroom?	0	0%	0	0%	4	5%	37	43%	45	52%
Extracurricular activities?	2	2%	5	6%	25	29%	29	34%	25	29%
School facilities?	0	0%	4	5%	11	13%	38	44%	33	38%
Safety?	0	0%	1	1%	1	1%	40	47%	44	51%
Length of school day?	1	1%	3	3%	7	8%	32	37%	43	50%
Length of school year?	2	2%	4	5%	9	10%	29	34%	42	49%
School administration?	1	1%	1	1%	7	8%	36	42%	41	48%
Enrollment process?	0	0%	1	1%	14	16%	32	37%	39	45%
Communications received from school?	0	0%	4	5%	1	1%	31	36%	50	58%
Overall, how satisfied are you with this school?	0	0%	1	1%	1	1%	31	36%	53	62%

**Mayor of Indianapolis
Office of Education Innovation
Irvington Community Elementary School**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	12	50%
	Satisfied	4	17%
	Very Satisfied	8	33%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	13	15%
	Definitely returning	63	73%
	Probably returning	9	10%
	Not likely to return	0	0%
	Not returning	1	1%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	31	36%
	Charter School	9	10%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	12	14%
	Traditional Public School	34	40%

		Count	Percent
How is your child doing academically?	No response	7	8%
	Above Grade Level	45	52%
	At Grade Level	31	36%
	Below Grade Level	3	3%

		Count
How many children do you have in this school?	1	35
	2	8
	3	1

**Irvington Community Elementary School
Parent Comments**

What do you think this school does well?

- Communication with parents, both frequency and variety of methods (most frequently cited)
- Individual attention given to students
- Discipline in the classroom
- Excellent teaching staff
- One on one attention to students/small classroom size
- Before school and after school care
- Strong curriculum, art, music Spanish and PE noted

What about this school do you think needs improvement?

- Lack of extracurricular activities (particularly sports)
- Transportation procedures/car line/need buses (most often cited)
- Quality of lunch/healthier choices
- Needs a library
- Smaller class size
- Length of school day/length of school year
- More opportunities for gifted students/enrichment
- Few opportunities for parent involvement at school
- Facilities need improving/bathrooms

**Mayor of Indianapolis
Office of Education Innovation
Irvington Community Middle School
45 Respondents
54 Students**

**Parental Satisfaction Survey
2012**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	2	4%	5	11%	20	44%	18	40%
Curriculum/Academic Program?	0	0%	0	0%	6	13%	23	51%	16	36%
Class Size?	0	0%	1	2%	5	11%	23	51%	16	36%
School Size?	0	0%	1	2%	3	7%	25	56%	16	36%
Accessibility and openness to parents?	0	0%	3	7%	4	9%	16	36%	22	49%
Academic standards for students?	0	0%	1	2%	7	16%	22	49%	15	33%
Quality of teaching and instruction?	0	0%	2	4%	8	18%	20	44%	15	33%
Curriculum materials and support?	0	0%	3	7%	9	20%	18	40%	15	33%
Discipline in the classroom?	1	2%	5	11%	9	20%	18	40%	12	27%
Extracurricular activities?	1	2%	5	11%	7	16%	25	56%	7	16%
School facilities?	0	0%	4	9%	11	24%	23	51%	7	16%
Safety?	1	2%	0	0%	5	11%	24	53%	15	33%
Length of school day?	0	0%	1	2%	2	4%	21	47%	21	47%
Length of school year?	0	0%	2	4%	4	9%	22	49%	17	38%
School administration?	2	4%	1	2%	7	16%	21	47%	14	31%
Enrollment process?	0	0%	2	4%	3	7%	26	58%	14	31%
Communications received from school?	1	2%	2	4%	4	9%	17	38%	21	47%
Overall, how satisfied are you with this school?	0	0%	1	2%	3	7%	23	51%	18	40%

**Mayor of Indianapolis
Office of Education Innovation
Irvington Community Middle School**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	2	20%
	Neutral	1	10%
	Satisfied	4	40%
	Very Satisfied	3	30%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	8	18%
	Definitely returning	25	56%
	Probably returning	9	20%
	Not likely to return	1	2%
	Not returning	2	4%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	11	24%
	Charter School	8	18%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	8	18%
	Traditional Public School	18	40%

		Count	Percent
How is your child doing academically?	No response	3	7%
	Above Grade Level	16	36%
	At Grade Level	23	51%
	Below Grade Level	3	7%

		Count
How many children do you have in this school?	1	18
	2	7
	3	1

**Irvington Community Middle School
Parent Comments**

What do you think this school does well?

- Communication with parents, both frequency and variety of methods
- Individual attention given to students
- Academic program is strong
- Discipline in the classroom
- Excellent teaching staff
- Friendliness of the teaching staff/concern for students (frequently cited)
- One on one attention to students/small classroom size

What about this school do you think needs improvement?

- Academic standards are below other schools
- Communication from the administration
- Lack of extracurricular activities (particularly sports)
- Discipline/lack of consequences for behavior/discipline is too harsh
- Transportation procedures /need buses
- Afternoon pickup
- More opportunities for gifted students/enrichment

Irvington Preparatory Academy
18 Respondents
25 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	1	6%	4	22%	6	33%	7	39%
Curriculum/Academic Program?	1	6%	0	0%	6	33%	6	33%	5	28%
Class Size?	0	0%	1	6%	0	0%	10	56%	7	39%
School Size?	0	0%	2	11%	0	0%	9	50%	7	39%
Accessibility and openness to parents?	0	0%	2	11%	2	11%	7	39%	7	39%
Academic standards for students?	0	0%	1	6%	3	17%	9	50%	5	28%
Quality of teaching and instruction?	1	6%	1	6%	3	17%	9	50%	4	22%
Curriculum materials and support?	1	6%	2	11%	5	28%	8	44%	2	11%
Discipline in the classroom?	3	17%	1	6%	7	39%	5	28%	2	11%
Extracurricular activities?	2	11%	2	11%	6	33%	5	28%	3	17%
School facilities?	0	0%	1	6%	5	28%	6	33%	6	33%
Safety?	0	0%	2	11%	5	28%	6	33%	5	28%
Length of school day?	1	6%	0	0%	2	11%	12	67%	3	17%
Length of school year?	2	11%	1	6%	2	11%	10	56%	3	17%
School administration?	1	6%	1	6%	4	22%	7	39%	5	28%
Enrollment process?	0	0%	1	6%	4	22%	8	44%	5	28%
Communications received from school?	0	0%	2	11%	1	6%	10	56%	5	28%
Overall, how satisfied are you with this school?	0	0%	2	11%	4	22%	6	33%	6	33%

**Mayor of Indianapolis
Office of Education Innovation
Irvington Preparatory Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	20%
	Neutral	2	50%
	Satisfied	1	25%
	Very Satisfied	1	25%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?		6	33%
	Definitely returning	6	33%
	Probably returning	5	28%
	Not likely to return	1	6%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	4	22%
	Charter School	8	44%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	0	0%
	Traditional Public School	6	33%

		Count	Percent
How is your child doing academically?	Above Grade Level	11	61%
	At Grade Level	7	39%
	Below Grade Level	0	0%

		Count
How many children do you have in this school?	1	11
	2	7

**Irvington Preparatory Academy
Parent Comments**

What do you think this school does well?

- Communication with parents
- Challenging curriculum that prepares for college
- Excellent teaching staff
- High academic standards
- Supportive teaching staff/after school tutoring
- One on one attention to students/small classroom size

What about this school do you think needs improvement?

- Communication with parents
- Communication from the administration regarding school events
- Classroom discipline
- Sports need to be better organized

**Mayor of Indianapolis
Office of Education Innovation
KIPP
132 Respondents
174 Students**

**Parental Satisfaction Survey
2012**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	4	3%	28	21%	50	38%	50	38%
Curriculum/Academic Program?	0	0%	4	3%	21	16%	55	42%	52	39%
Class Size?	0	0%	8	6%	23	17%	50	38%	51	39%
School Size?	2	2%	8	6%	28	21%	50	38%	44	33%
Accessibility and openness to parents?	0	0%	6	5%	14	11%	43	33%	69	52%
Academic standards for students?	0	0%	3	2%	13	10%	50	38%	66	50%
Quality of teaching and instruction?	0	0%	7	5%	20	15%	46	35%	59	45%
Curriculum materials and support?	1	1%	4	3%	27	20%	51	39%	49	37%
Discipline in the classroom?	3	2%	7	5%	29	22%	50	38%	43	33%
Extracurricular activities?	6	5%	13	10%	37	28%	37	28%	39	30%
School facilities?	2	2%	16	12%	37	28%	49	37%	28	21%
Safety?	1	1%	14	11%	20	15%	56	42%	41	31%
Length of school day?	8	6%	23	17%	21	16%	42	32%	38	29%
Length of school year?	3	2%	3	2%	22	17%	62	47%	42	32%
School administration?	2	2%	1	1%	30	23%	48	36%	51	39%
Enrollment process?	0	0%	2	2%	20	15%	52	39%	58	44%
Communications received from school?	3	2%	5	4%	13	10%	49	37%	62	47%
Overall, how satisfied are you with this school?	5	4%	3	2%	13	10%	44	33%	67	51%

**Mayor of Indianapolis
Office of Education Innovation
KIPP**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	2	4%
	Dissatisfied	2	4%
	Neutral	20	43%
	Satisfied	10	21%
	Very Satisfied	13	27%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	30	23%
	Definitely returning	63	48%
	Probably returning	25	19%
	Not likely to return	10	8%
	Not returning	4	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	26	20%
	Charter School	28	21%
	Private School (non-religious)	2	2%
	Private School (religious affiliation)	2	2%
	Traditional Public School	74	56%

		Count	Percent
How is your child doing academically?	No response	2	2%
	Above Grade Level	54	41%
	At Grade Level	69	52%
	Below Grade Level	7	5%

		Count
How many children do you have in this school?	1	92
	2	29
	3	8

**KIPP
Parent Comments**

What do you think this school does well?

- Communication with parents (frequently cited)
- Discipline in the classroom/school safety/no bullying
- High expectations for students
- Friendliness of the teaching staff/concern for students (frequently cited)
- Student progress/accelerated learning
- One on one attention to students
- Strong curriculum
- College prep atmosphere/academic preparation for college

What about this school do you think needs improvement?

- Lack of extracurricular activities (particularly sports) and transportation to activities
- Discipline in the classroom
- Facilities/having their own building
- After school activities
- School day is too long (frequently cited)
- Dress code is too restrictive

Mayor of Indianapolis
Office of Education Innovation
Monument Lighthouse Charter School
117 Respondents
189 Students

Parental Satisfaction Survey
2012

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	2	3%	12	15%	30	38%	34	44%
Curriculum/Academic Program?	2	3%	0	0%	10	13%	44	56%	22	28%
Class Size?	2	3%	4	5%	14	18%	40	51%	18	23%
School Size?	0	0%	0	0%	14	18%	44	56%	20	26%
Accessibility and openness to parents?	0	0%	0	0%	12	15%	42	54%	24	31%
Academic standards for students?	0	0%	2	3%	8	10%	38	49%	30	38%
Quality of teaching and instruction?	0	0%	0	0%	10	13%	38	49%	30	38%
Curriculum materials and support?	0	0%	4	5%	10	13%	44	56%	20	26%
Discipline in the classroom?	0	0%	8	10%	14	18%	40	51%	16	21%
Extracurricular activities?	4	5%	14	18%	20	26%	24	31%	16	21%
School facilities?	0	0%	2	3%	14	18%	42	54%	20	26%
Safety?	0	0%	2	3%	8	10%	42	54%	26	33%
Length of school day?	0	0%	0	0%	12	15%	44	56%	22	28%
Length of school year?	0	0%	8	10%	8	10%	40	51%	22	28%
School administration?	0	0%	0	0%	22	28%	40	51%	16	21%
Enrollment process?	0	0%	0	0%	6	8%	46	59%	26	33%
Communications received from school?	2	3%	0	0%	12	15%	44	56%	20	26%
Overall, how satisfied are you with this school?	0	0%	2	3%	6	8%	42	54%	28	36%

**Mayor of Indianapolis
Office of Education Innovation
Monument Lighthouse Charter School**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	12	40%
	Satisfied	9	30%
	Very Satisfied	9	30%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	27	23%
	Definitely returning	51	44%
	Probably returning	36	31%
	Not likely to return	3	3%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	27	23%
	Charter School	24	21%
	Private School (non-religious)	6	5%
	Private School (religious affiliation)	0	0%
	Traditional Public School	60	51%

		Count	Percent
How is your child doing academically?	No response	9	8%
	Above Grade Level	42	36%
	At Grade Level	54	46%
	Below Grade Level	12	10%

		Count
How many children do you have in this school?	1	54
	2	45
	3	15

**Monument Lighthouse Charter School
Parent Comments**

What do you think this school does well?

- Demanding curriculum (frequently cited)
- Communication with parents (frequently cited)
- Discipline in the classroom
- Quality of the teaching staff

What about this school do you think needs improvement?

- Better communication (frequently cited)
- Discipline in the classroom
- Communication about student progress
- Bullying
- After school tutoring
- Lack of extracurricular activities
- Transportation procedures
- Smaller classrooms
- Lunch quality

Padua Academy
85 Respondents
109 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	1%	0	0%	7	8%	30	35%	47	55%
Curriculum/Academic Program?	1	1%	0	0%	7	8%	48	56%	29	34%
Class Size?	1	1%	1	1%	7	8%	46	54%	30	35%
School Size?	2	2%	3	4%	20	24%	40	47%	20	24%
Accessibility and openness to parents?	2	2%	1	1%	16	19%	42	49%	24	28%
Academic standards for students?	1	1%	0	0%	5	6%	51	60%	28	33%
Quality of teaching and instruction?	1	1%	1	1%	4	5%	49	58%	30	35%
Curriculum materials and support?	1	1%	1	1%	3	4%	50	59%	30	35%
Discipline in the classroom?	1	1%	0	0%	14	16%	41	48%	29	34%
Extracurricular activities?	5	6%	0	0%	15	18%	51	60%	14	16%
School facilities?	2	2%	1	1%	13	15%	50	59%	19	22%
Safety?	1	1%	2	2%	8	9%	38	45%	36	42%
Length of school day?	1	1%	1	1%	5	6%	45	53%	33	39%
Length of school year?	1	1%	0	0%	3	4%	48	56%	33	39%
School administration?	1	1%	1	1%	7	8%	49	58%	27	32%
Enrollment process?	1	1%	0	0%	5	6%	47	55%	32	38%
Communications received from school?	1	1%	0	0%	6	7%	46	54%	32	38%
Overall, how satisfied are you with this school?	1	1%	1	1%	6	7%	37	44%	40	47%

**Mayor of Indianapolis
Office of Education Innovation
Padua Academy**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	1	11%
	Satisfied	3	33%
	Very Satisfied	5	55%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	19	22%
	Definitely returning	46	54%
	Probably returning	13	15%
	Not likely to return	2	2%
	Not returning	5	6%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	23	27%
	Charter School	12	14%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	36	42%
	Traditional Public School	14	16%

		Count	Percent
How is your child doing academically?	No response	5	6%
	Above Grade Level	21	25%
	At Grade Level	58	68%
	Below Grade Level	1	1%

		Count
How many children do you have in this school?	1	45
	2	30
	3	3

**Padua Academy
Parent Comments**

What do you think this school does well?

- Students are the priority
- Great teaching staff
- Individual attention given to students
- Discipline in the classroom
- Effective curriculum
- Excellent teaching staff
- Looking forward to new addition/school improvements

What about this school do you think needs improvement?

- Transportation/traffic procedures
- Lack of extracurricular activities (particularly sports)
- Bullying/need for more discipline/security issues
- Older students and younger students are together
- More physical education

Paramount School of Excellence
56 Respondents
108 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	3	5%	4	7%	19	34%	30	54%
Curriculum/Academic Program?	0	0%	3	5%	4	7%	15	27%	34	61%
Class Size?	0	0%	2	4%	9	16%	18	32%	27	48%
School Size?	0	0%	0	0%	8	14%	19	34%	29	52%
Accessibility and openness to parents?	2	4%	0	0%	6	11%	20	36%	28	50%
Academic standards for students?	1	2%	2	4%	7	13%	17	30%	29	52%
Quality of teaching and instruction?	2	4%	0	0%	5	9%	17	30%	32	57%
Curriculum materials and support?	2	4%	3	5%	4	7%	19	34%	28	50%
Discipline in the classroom?	2	4%	2	4%	12	21%	19	34%	21	38%
Extracurricular activities?	2	4%	13	23%	9	16%	18	32%	14	25%
School facilities?	0	0%	3	5%	6	11%	24	43%	23	41%
Safety?	1	2%	3	5%	2	4%	21	38%	29	52%
Length of school day?	0	0%	3	5%	5	9%	18	32%	30	54%
Length of school year?	0	0%	1	2%	4	7%	23	41%	28	50%
School administration?	2	4%	4	7%	4	7%	22	39%	24	43%
Enrollment process?	0	0%	1	2%	5	9%	25	45%	25	45%
Communications received from school?	4	7%	6	11%	6	11%	17	30%	23	41%
Overall, how satisfied are you with this school?	1	2%	1	2%	8	14%	13	23%	33	59%

**Mayor of Indianapolis
Office of Education Innovation
Paramount School of Excellence**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	2	14%
	Neutral	2	14%
	Satisfied	1	7%
	Very Satisfied	9	64%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	15	27%
	Definitely returning	30	54%
	Probably returning	5	9%
	Not likely to return	3	5%
	Not returning	3	5%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	19	34%
	Charter School	6	11%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	6	11%
	Traditional Public School	25	45%

		Count	Percent
How is your child doing academically?	No response	3	5%
	Above Grade Level	20	36%
	At Grade Level	31	55%
	Below Grade Level	2	4%

		Count
How many children do you have in this school?	1	36
	2	12
	3	8

**Paramount School of Excellence
Parent Comments**

What do you think this school does well?

- Great expectations for students
- Promote the environment/green initiative
- Teachers care about students/offer individual attention
- Communication with parents
- Effective curriculum/using new methods of teaching
- Safe building/clean grounds/feels that child is safe
- Effective discipline
- Friendliness of the teaching staff/concern for students (frequently cited)
- Special education department

What about this school do you think needs improvement?

- Transportation
- Dress code
- More field trips for students
- More homework
- White shoe policy
- Dismissal procedures (frequently cited)
- Communication between school and parents
- Lack of extracurricular activities (particularly sports)
- Better monitoring of students in the classrooms

**Mayor of Indianapolis
Office of Education Innovation
Project School of Indianapolis
82 Respondents
113 Students**

**Parental Satisfaction Survey
2012**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	1%	0	0%	1	1%	21	26%	59	72%
Curriculum/Academic Program?	2	2%	0	0%	5	6%	29	35%	46	56%
Class Size?	1	1%	1	1%	10	12%	35	43%	35	43%
School Size?	1	1%	0	0%	9	11%	27	33%	45	55%
Accessibility and openness to parents?	1	1%	3	4%	5	6%	14	17%	59	72%
Academic standards for students?	1	1%	1	1%	8	9%	29	35%	42	51%
Quality of teaching and instruction?	0	0%	0	0%	3	4%	20	24%	59	72%
Curriculum materials and support?	2	2%	3	4%	5	6%	25	30%	47	57%
Discipline in the classroom?	2	2%	3	4%	11	13%	35	43%	30	37%
Extracurricular activities?	1	1%	2	2%	20	24%	26	32%	33	40%
School facilities?	0	0%	3	4%	10	12%	31	38%	38	46%
Safety?	3	4%	5	6%	9	11%	28	34%	37	45%
Length of school day?	2	2%	1	1%	10	12%	30	37%	39	48%
Length of school year?	1	1%	3	4%	4	5%	28	34%	46	56%
School administration?	0	0%	4	5%	5	6%	26	32%	46	56%
Enrollment process?	1	1%	0	0%	8	9%	23	28%	49	60%
Communications received from school?	3	4%	4	5%	4	5%	30	37%	40	49%
Overall, how satisfied are you with this school?	2	2%	1	1%	5	6%	25	30%	49	60%

**Mayor of Indianapolis
Office of Education Innovation
Project School of Indianapolis**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	1	4%
	Dissatisfied	2	8%
	Neutral	8	32%
	Satisfied	3	12%
	Very Satisfied	11	44%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	8	10%
	Definitely\returning	58	70%
	Not likely\to return	10	12%
	Not returning	4	5%
	Probably\returning	3	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	23	28%
	Charter School	13	16%
	Private School\ (non-religious)	11	13%
	Private School\ (religious)	7	8%
	Traditional\Public School	28	35%

		Count	Percent
How is your child doing academically?	No response	5	6%
	Above Grade Level	31	39%
	At Grade Level	39	47%
	Below Grade Level	7	8%

		Count
How many children do you have in this school?	1	43
	2	26
	3	6

**The Project School of Indianapolis
Parent Comments**

What do you think this school does well?

- Responsive and caring towards the students
- Communication with parents/families
- Sense of community
- Personalized attention given to students
- Discipline in the classroom
- Caring and hard working teaching staff
- No teaching to the test
- Develops independent thinkers
-

What about this school do you think needs improvement?

- Children with repetitive disruptions in class
- Lack of extracurricular activities (particularly sports)
- Discipline/lack of consequences for behavior/classroom management
- More parent involvement
- Lack of communication
- More supervision needed at pickup and dropoff
- Issues with student bullying

SENSE

51 Respondents

80 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	2%	1	2%	4	8%	15	29%	30	59%
Curriculum/Academic Program?	1	2%	0	0%	6	12%	19	37%	25	49%
Class Size?	1	2%	1	2%	3	6%	15	29%	31	61%
School Size?	1	2%	3	6%	3	6%	16	31%	28	55%
Accessibility and openness to parents?	1	2%	0	0%	4	8%	13	25%	33	65%
Academic standards for students?	1	2%	0	0%	8	16%	11	22%	31	61%
Quality of teaching and instruction?	1	2%	0	0%	5	10%	18	35%	27	53%
Curriculum materials and support?	1	2%	2	4%	4	8%	16	31%	28	55%
Discipline in the classroom?	1	2%	0	0%	6	12%	15	29%	29	57%
Extracurricular activities?	1	2%	3	6%	10	20%	14	27%	23	45%
School facilities?	1	2%	4	8%	4	8%	14	27%	28	55%
Safety?	1	2%	2	4%	2	4%	13	25%	33	65%
Length of school day?	3	6%	3	6%	1	2%	12	24%	32	63%
Length of school year?	0	0%	2	4%	2	4%	17	33%	30	59%
School administration?	1	2%	0	0%	4	8%	17	33%	29	57%
Enrollment process?	1	2%	0	0%	6	12%	16	31%	28	55%
Communications received from school?	1	2%	2	4%	6	12%	14	27%	28	55%
Overall, how satisfied are you with this school?	1	2%	0	0%	2	4%	18	35%	30	59%

**Mayor of Indianapolis
Office of Education Innovation
SENSE**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	4%
	Neutral	5	19%
	Satisfied	8	31%
	Very Satisfied	12	46%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	7	14%
	Definitely returning	35	69%
	Probably returning	7	14%
	Not likely to return	1	2%
	Not returning	1	2%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	17	33%
	Charter School	15	29%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	7	14%
	Traditional Public School	12	24%

		Count	Percent
How is your child doing academically?	No response	6	12%
	Above Grade Level	10	20%
	At Grade Level	32	63%
	Below Grade Level	3	6%

		Count
How many children do you have in this school?	1	25
	2	19
	3	3
	4	2

**SENSE
Parent Comments**

What do you think this school does well?

- Communication with parents
- Individual attention given to students
- Strong curriculum
- Caring teaching staff
- One on one attention to students/small classroom size
- Size of the school/neighborhood feel

What about this school do you think needs improvement?

- Drop off and pick up
- School communication with parents/parent involvement
- Lack of extracurricular activities (particularly sports)
- Transportation procedures /need buses
- Don't like change in length of school day
- Would like higher grades added

Mayor of Indianapolis
Office of Education Innovation
Tindley High School
89 Respondents
105 Students

Parental Satisfaction Survey
2012

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	1%	2	2%	12	13%	35	39%	39	43%
Curriculum/Academic Program?	0	0%	1	1%	9	10%	26	29%	53	59%
Class Size?	0	0%	4	4%	14	16%	34	38%	37	41%
School Size?	0	0%	2	2%	10	11%	41	46%	36	40%
Accessibility and openness to parents?	0	0%	6	7%	13	14%	32	36%	38	42%
Academic standards for students?	0	0%	2	2%	3	3%	33	37%	51	57%
Quality of teaching and instruction?	0	0%	3	3%	15	17%	33	37%	38	42%
Curriculum materials and support?	0	0%	4	4%	10	11%	41	46%	34	38%
Discipline in the classroom?	7	8%	15	17%	13	14%	30	33%	24	27%
Extracurricular activities?	3	3%	11	12%	27	30%	31	34%	17	19%
School facilities?	0	0%	2	2%	18	20%	41	46%	28	31%
Safety?	1	1%	3	3%	12	13%	37	41%	35	39%
Length of school day?	0	0%	2	2%	12	13%	38	42%	37	41%
Length of school year?	0	0%	2	2%	12	13%	36	40%	39	43%
School administration?	2	2%	8	9%	23	26%	32	36%	24	27%
Enrollment process?	0	0%	3	3%	13	14%	40	44%	33	37%
Communications received from school?	2	2%	16	18%	14	16%	31	34%	26	29%
Overall, how satisfied are you with this school?	0	0%	5	6%	8	9%	43	48%	33	37%

**Mayor of Indianapolis
Office of Education Innovation
Tindley High School**

**Parental Satisfaction Survey
2012**

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	4%
	Neutral	18	78%
	Satisfied	2	9%
	Very Satisfied	2	9%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	16	18%
	Definitely returning	47	53%
	Probably returning	19	21%
	Not likely to return	2	2%
	Not returning	5	6%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	14	16%
	Charter School	25	28%
	Private School (non-religious)	1	1%
	Private School (religious affiliation)	13	15%
	Traditional Public School	36	40%

		Count	Percent
How is your child doing academically?	No response	6	7%
	Above Grade Level	42	47%
	At Grade Level	40	45%
	Below Grade Level	1	1%

		Count
How many children do you have in this school?	1	68
	2	15
	3	1
	4	1

**Tindley High School
Parent Comments**

What do you think this school does well?

- Strong curriculum/students held to a higher standard
- Individual help for students
- Prepares students for college
- Instills school/work ethics
- Structured environment
- Caring teaching staff

What about this school do you think needs improvement?

- More extracurricular activities
- High turnover in staff
- Poor communication between staff and parents
- Administration not receptive/friendly
- Need for in-school suspensions
- Too many suspensions and referrals/discipline too harsh for “petty” offenses (cited very frequently)
- School is disorganized
- Pick up and drop off
- Uniforms and field trips are expensive