

**Mayor of Indianapolis
Office of Education Innovation
Results of Parental Satisfaction Survey
2012-2013 Academic Year**

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Research & Evaluation Resources**

July 2013

All Schools Cumulative Responses**1,745 Respondents****2,842 Students**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	17	1%	46	3%	200	11%	762	41%	813	44%
Curriculum/Academic Program?	16	1%	46	3%	183	10%	815	45%	769	42%
Class Size?	20	1%	60	3%	246	13%	817	45%	687	38%
School Size?	18	1%	43	2%	255	14%	803	44%	721	39%
Accessibility and openness to parents?	30	2%	49	3%	197	11%	708	38%	860	47%
Academic standards for students?	17	1%	44	2%	175	10%	777	42%	826	45%
Quality of teaching and instruction?	18	1%	53	3%	169	9%	764	41%	840	46%
Curriculum materials and support?	20	1%	65	4%	213	12%	823	45%	717	39%
Discipline in the classroom?	45	2%	105	6%	308	17%	767	42%	616	33%
Extracurricular activities?	55	3%	168	9%	446	24%	670	37%	491	27%
School facilities?	23	1%	64	3%	321	17%	853	46%	576	31%
Safety?	19	1%	59	3%	220	12%	789	43%	759	41%
Length of school day?	17	1%	37	2%	184	10%	839	46%	764	41%
Length of school year?	28	2%	57	3%	199	11%	852	46%	708	38%
School administration?	39	2%	61	3%	230	13%	783	43%	723	39%
Enrollment process?	10	1%	32	2%	209	11%	853	46%	735	40%
Communications received from school?	44	2%	80	4%	213	12%	702	38%	791	43%
Overall, how satisfied are you with this school?	22	1%	36	2%	183	10%	729	40%	861	47%

All Schools Cumulative Responses

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	13	2%
	Dissatisfied	23	4%
	Neutral	201	36%
	Satisfied	155	28%
	Very Satisfied	162	29%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No Response	424	23%
	Definitely returning	823	45%
	Probably returning	373	20%
	Not likely to return	128	7%
	Not returning	80	4%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	578	31%
	Charter School	401	22%
	Private School (non-religious)	69	4%
	Private School (religious affiliation)	194	11%
	Traditional Public School	604	33%

Office of Education Innovation

Parental Satisfaction Survey 2013

		Count
How many children do you have in this school?	1	974
	2	417
	3	153
	4	50
	5	12
	9	1
	11	1

Office of Education Innovation
Andrew J. Brown
171 Respondents
301 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	1%	3	2%	16	9%	70	41%	81	47%
Curriculum/Academic Program?	2	1%	1	1%	16	9%	76	44%	77	45%
Class Size?	3	2%	11	6%	34	20%	78	45%	47	27%
School Size?	2	1%	5	3%	29	17%	82	47%	56	32%
Accessibility and openness to parents?	2	1%	1	1%	13	7%	82	47%	76	44%
Academic standards for students?	2	1%	3	2%	12	7%	82	47%	75	43%
Quality of teaching and instruction?	1	1%	4	2%	10	6%	76	44%	82	47%
Curriculum materials and support?	3	2%	5	3%	11	6%	88	51%	65	38%
Discipline in the classroom?	5	3%	11	6%	19	11%	72	42%	66	38%
Extracurricular activities?	5	3%	13	8%	40	24%	65	38%	47	28%
School facilities?	1	1%	2	1%	22	13%	84	49%	62	36%
Safety?	1	1%	7	4%	24	14%	71	41%	71	41%
Length of school day?	1	1%	1	1%	9	5%	81	47%	82	47%
Length of school year?	1	1%	1	1%	12	7%	88	51%	72	41%
School administration?	3	2%	7	4%	14	8%	83	48%	67	39%
Enrollment process?	1	1%	4	2%	17	10%	81	47%	71	41%
Communications received from school?	2	1%	4	2%	18	10%	80	46%	70	40%
Overall, how satisfied are you with this school?	1	1%	2	1%	21	12%	79	47%	66	39%

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	3	6%
	Dissatisfied	0	0%
	Neutral	23	43%
	Satisfied	9	17%
	Very Satisfied	18	34%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	33	19%
	Definitely returning	72	42%
	Probably returning	46	27%
	Not likely to return	1	1%
	Not returning	19	11%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	70	40%
	Charter School	40	23%
	Private School (non-religious)	3	2%
	Private School (religious affiliation)	6	3%
	Traditional Public School	55	32%

		Count	Percent
How is your child doing academically?	No Response	17	10%
	Above Grade Level	55	32%
	At Grade Level	87	51%
	Below Grade Level	12	7%

Andrew J. Brown
Parent Comments

What do you think this school does well?

- Quality curriculum (frequently cited)
- Communication with parents (frequently cited)
- Discipline in the classroom
- Quality of the teaching staff
- Responsive leadership

What about this school do you think needs improvement?

- Lack of extracurricular activities—particularly more sports needed
- Materials for parents to help with their students' lessons
- Pick up and drop off/bus boarding procedures (frequently cited)
- Discipline in the classroom/class size
- Transportation- specifically more buses (frequently cited)

Andrew Academy
99 Respondents
134 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	2	2%	6	6%	28	29%	45	46%	16	16%
Curriculum/Academic Program?	2	2%	7	7%	33	35%	37	39%	15	16%
Class Size?	0	0%	6	6%	33	34%	41	42%	17	18%
School Size?	1	1%	3	3%	21	22%	46	47%	26	27%
Accessibility and openness to parents?	1	1%	16	16%	21	21%	41	42%	19	19%
Academic standards for students?	1	1%	11	11%	28	29%	43	44%	14	14%
Quality of teaching and instruction?	2	2%	14	14%	26	27%	35	36%	21	21%
Curriculum materials and support?	4	4%	8	8%	33	34%	40	41%	13	13%
Discipline in the classroom?	5	5%	12	12%	36	37%	30	31%	15	15%
Extracurricular activities?	9	9%	15	15%	27	28%	30	31%	16	16%
School facilities?	4	4%	9	9%	33	33%	39	39%	14	14%
Safety?	1	1%	2	2%	23	23%	51	52%	21	21%
Length of school day?	0	0%	1	1%	22	23%	44	45%	30	31%
Length of school year?	2	2%	6	6%	22	22%	45	45%	24	24%
School administration?	4	4%	8	8%	24	24%	34	35%	28	29%
Enrollment process?	0	0%	6	6%	18	19%	52	54%	21	22%
Communications received from school?	6	6%	15	15%	24	24%	36	37%	17	17%
Overall, how satisfied are you with this school?	3	3%	7	7%	28	28%	40	40%	21	21%

Andrew Academy

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	1	4%
	Dissatisfied	4	17%
	Neutral	9	39%
	Satisfied	6	26%
	Very Satisfied	3	13%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	31	31%
	Definitely returning	16	16%
	Probably returning	38	38%
	Not likely to return	1	1%
	Not returning	13	13%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No Response	35	35%
	Charter School	17	17%
	Private School (non-religious)	2	2%
	Private School (religious affiliation)	21	21%
	Traditional Public School	24	24%

		Count	Percent
How is your child doing academically?	No response	32	32%
	Above Grade Level	35	35%
	At Grade Level	61	61%
	Below Grade Level	2	2%

**Andrew Academy
Parent Comments**

What do you think this school does well?

- Individual attention to students
- Strong curriculum
- Strong Principal
- Caring teaching staff and administration

What about this school do you think needs improvement?

- Transportation/pick up and drop off
- Communication with parents/returning phone calls (frequently cited)
- More extracurricular activities
- More advance notice of school events
- Upgrades in school supplies/technology

Challenge Foundation Academy
144 Respondents
177 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	4	3%	15	11%	55	39%	68	48%
Curriculum/Academic Program?	0	0%	1	1%	12	9%	53	38%	75	53%
Class Size?	0	0%	5	4%	19	13%	66	47%	51	36%
School Size?	0	0%	2	1%	13	9%	65	46%	62	44%
Accessibility and openness to parents?	1	1%	4	3%	10	7%	47	33%	81	57%
Academic standards for students?	0	0%	0	0%	9	6%	50	36%	81	58%
Quality of teaching and instruction?	0	0%	4	3%	12	8%	54	38%	72	51%
Curriculum materials and support?	0	0%	4	3%	11	8%	54	38%	74	52%
Discipline in the classroom?	3	2%	2	1%	26	18%	60	42%	51	36%
Extracurricular activities?	5	4%	4	3%	28	20%	54	38%	51	36%
School facilities?	0	0%	1	1%	12	8%	66	46%	63	44%
Safety?	0	0%	1	1%	10	7%	63	44%	70	49%
Length of school day?	0	0%	1	1%	5	3%	67	47%	71	49%
Length of school year?	0	0%	3	2%	5	3%	69	48%	66	46%
School administration?	1	1%	4	3%	14	10%	53	37%	72	50%
Enrollment process?	0	0%	3	2%	18	13%	61	43%	60	42%
Communications received from school?	1	1%	2	1%	13	9%	54	38%	72	51%
Overall, how satisfied are you with this school?	0	0%	1	1%	9	6%	48	34%	83	59%

Challenge Foundation Academy

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	2%
	Neutral	19	46%
	Satisfied	9	22%
	Very Satisfied	12	29%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	47	34%
	Definitely returning	67	49%
	Probably returning	14	10%
	Not likely to return	3	2%
	Not returning	7	5%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	57	40%
	Charter School	36	25%
	Private School (non-religious)	7	5%
	Private School (religious affiliation)	12	8%
	Traditional Public School	32	22%

		Count	Percent
How is your child doing academically?	No response	52	36%
	Above Grade Level	61	42%
	At Grade Level	29	20%
	Below Grade Level	4	2%

**Challenge Foundation Academy
Parent Comments**

What do you think this school does well?

- Demanding curriculum (frequently cited)
- Communication with parents (most frequently cited)
- Discipline in the classroom
- Quality of the teaching staff

What about this school do you think needs improvement?

- School facilities
- Lack of extracurricular activities/difficulty participating in the sports programs
- Discipline in the classroom/class size
- Transportation (frequently cited)

Christel House
114 Respondents
160 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	3	3%	4	4%	7	6%	57	50%	42	37%
Curriculum/Academic Program?	3	3%	1	1%	8	7%	52	46%	49	43%
Class Size?	2	2%	5	4%	16	14%	50	44%	40	35%
School Size?	3	3%	1	1%	14	12%	55	48%	41	36%
Accessibility and openness to parents?	6	5%	3	3%	4	4%	46	40%	55	48%
Academic standards for students?	3	3%	2	2%	6	5%	49	43%	54	47%
Quality of teaching and instruction?	3	3%	3	3%	5	4%	47	41%	56	49%
Curriculum materials and support?	2	2%	3	3%	8	7%	53	46%	48	42%
Discipline in the classroom?	7	6%	11	10%	11	10%	47	41%	38	33%
Extracurricular activities?	4	4%	7	6%	11	10%	40	35%	51	45%
School facilities?	3	3%	2	2%	9	8%	46	41%	53	47%
Safety?	5	4%	7	6%	14	12%	43	38%	45	39%
Length of school day?	3	3%	4	4%	11	10%	47	41%	49	43%
Length of school year?	2	2%	5	4%	11	10%	51	45%	45	39%
School administration?	7	6%	4	4%	13	11%	46	40%	44	39%
Enrollment process?	2	2%	1	1%	15	13%	53	47%	42	37%
Communications received from school?	6	5%	4	4%	6	5%	43	39%	52	47%
Overall, how satisfied are you with this school?	4	4%	4	4%	8	7%	40	35%	57	50%

Christel House

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	2	6%
	Dissatisfied	1	3%
	Neutral	12	36%
	Satisfied	10	30%
	Very Satisfied	8	24%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	12	11%
	Definitely returning	78	68%
	Probably returning	18	16%
	Not likely to return	3	3%
	Not returning	3	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	33	29%
	Charter School	28	25%
	Private School (non-religious)	11	10%
	Private School (religious affiliation)	10	9%
	Traditional Public School	32	28%

		Count	Percent
How is your child doing academically?	No response	17	15%
	Above Grade Level	29	26%
	At Grade Level	63	54%
	Below Grade Level	5	4%

**Christel House Academy
Parent Comments**

What do you think this school does well?

- Communication with parents/parental involvement
- Wonderful teaching staff
- High expectations for students
- After school clubs
- Staff knows every child and their family

What about this school do you think needs improvement?

- Transportation/safety on buses
- A recent problem with bullying/safety of students
- Before school care
- More parent involvement
- More sports

Office of Education Innovation
Damar Charter Academy
6 Respondents
6 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	0	0%	3	50%	3	50%
Curriculum/Academic Program?	0	0%	0	0%	0	0%	3	50%	3	50%
Class Size?	0	0%	0	0%	0	0%	2	33%	4	67%
School Size?	0	0%	0	0%	0	0%	2	33%	4	67%
Accessibility and openness to parents?	0	0%	0	0%	0	0%	3	50%	3	50%
Academic standards for students?	0	0%	0	0%	0	0%	4	67%	2	33%
Quality of teaching and instruction?	0	0%	0	0%	0	0%	3	50%	3	50%
Curriculum materials and support?	0	0%	0	0%	1	17%	3	50%	2	33%
Discipline in the classroom?	0	0%	0	0%	0	0%	4	67%	2	33%
Extracurricular activities?	0	0%	0	0%	2	33%	3	50%	1	17%
School facilities?	0	0%	0	0%	0	0%	4	67%	2	33%
Safety?	0	0%	0	0%	0	0%	4	67%	2	33%
Length of school day?	0	0%	0	0%	0	0%	4	67%	2	33%
Length of school year?	0	0%	0	0%	1	17%	3	50%	2	33%
School administration?	0	0%	0	0%	0	0%	4	67%	2	33%
Enrollment process?	0	0%	0	0%	0	0%	4	67%	2	33%
Communications received from school?	0	0%	0	0%	0	0%	5	83%	1	17%
Overall, how satisfied are you with this school?	0	0%	0	0%	0	0%	2	33%	4	67%

**Office of Education Innovation
Damar Charter Academy**

Parental Satisfaction Survey 2013

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	0	0%
	Definitely returning	5	83%
	Probably returning	1	17%
	Not likely to return	0	0%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	0	0%
	Charter School	0	0%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	2	33%
	Traditional Public School	4	67%

		Count	Percent
How is your child doing academically?	Above Grade Level	0	0%
	At Grade Level	4	66%
	Below Grade Level	2	44%

**Damar Charter Academy
Parent Comments**

What do you think this school does well?

- Class sizes are small
- Compassionate and driven staff
- Understand and teach children with emotional/cognitive disabilities

What about this school do you think needs improvement?

- More funding for staff supplies and activities

Flanner House
92 Respondents
128 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	1	1%	9	10%	38	42%	43	47%
Curriculum/Academic Program?	0	0%	2	2%	7	8%	48	53%	33	37%
Class Size?	2	2%	2	2%	11	12%	43	48%	32	36%
School Size?	0	0%	5	5%	17	19%	45	49%	24	26%
Accessibility and openness to parents?	0	0%	1	1%	10	11%	35	39%	44	49%
Academic standards for students?	0	0%	2	2%	7	8%	46	51%	35	39%
Quality of teaching and instruction?	0	0%	0	0%	6	7%	37	41%	47	52%
Curriculum materials and support?	0	0%	2	2%	8	9%	49	54%	31	34%
Discipline in the classroom?	0	0%	1	1%	18	21%	42	48%	26	30%
Extracurricular activities?	1	1%	13	14%	37	41%	24	26%	16	18%
School facilities?	0	0%	10	11%	26	29%	34	38%	20	22%
Safety?	0	0%	8	9%	18	20%	39	43%	26	29%
Length of school day?	1	1%	0	0%	7	8%	57	63%	26	29%
Length of school year?	0	0%	0	0%	12	13%	55	60%	24	26%
School administration?	0	0%	4	4%	20	22%	41	46%	24	27%
Enrollment process?	0	0%	0	0%	15	16%	43	47%	33	36%
Communications received from school?	1	1%	4	4%	18	20%	38	42%	29	32%
Overall, how satisfied are you with this school?	0	0%	0	0%	12	13%	46	51%	33	36%

Flanner House

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	3%
	Neutral	20	56%
	Satisfied	9	25%
	Very Satisfied	6	17%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	19	21%
	Definitely returning	38	42%
	Probably returning	28	31%
	Not likely to return	5	5%
	Not returning	1	1%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	31	34%
	Charter School	25	27%
	Private School (non-religious)	2	2%
	Private School (religious affiliation)	7	8%
	Traditional Public School	26	29%

		Count	Percent
How is your child doing academically?	No response	9	10%
	Above Grade Level	43	47%
	At Grade Level	36	39%
	Below Grade Level	4	4%

**Flanner House Elementary School
Parent Comments**

What do you think this school does well?

- Communication with parents/parental involvement
- School climate/discipline
- Strong curriculum
- Individual help for students
- Caring teaching staff and administration
- Focus on academics

What about this school do you think needs improvement?

- Transportation/buses (frequently cited)
- More extracurricular activities (frequently cited)
- Dedicated facility/better security

Office of Education Innovation
Herron High School
216 Respondents
255 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	2	1%	4	2%	18	8%	92	43%	99	46%
Curriculum/Academic Program?	2	1%	4	2%	16	7%	92	43%	102	47%
Class Size?	3	1%	7	3%	16	7%	90	42%	99	46%
School Size?	2	1%	10	5%	33	15%	76	35%	95	44%
Accessibility and openness to parents?	6	3%	6	3%	33	15%	83	38%	89	41%
Academic standards for students?	4	2%	6	3%	13	6%	84	39%	109	50%
Quality of teaching and instruction?	1	0%	7	3%	15	7%	93	43%	101	47%
Curriculum materials and support?	2	1%	8	4%	26	12%	91	42%	88	41%
Discipline in the classroom?	3	1%	18	8%	43	20%	92	43%	59	27%
Extracurricular activities?	6	3%	12	6%	55	26%	95	44%	47	22%
School facilities?	1	0%	11	5%	45	21%	123	57%	37	17%
Safety?	1	0%	8	4%	32	15%	106	49%	70	32%
Length of school day?	1	0%	3	1%	17	8%	106	49%	90	41%
Length of school year?	3	1%	8	4%	18	8%	105	48%	83	38%
School administration?	5	2%	7	3%	21	10%	95	44%	89	41%
Enrollment process?	1	0%	5	2%	16	7%	100	46%	95	44%
Communications received from school?	3	1%	9	4%	19	9%	79	37%	104	49%
Overall, how satisfied are you with this school?	2	1%	3	1%	17	8%	82	38%	112	52%

Herron High School

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	2	3%
	Dissatisfied	1	2%
	Neutral	23	38%
	Satisfied	24	39%
	Very Satisfied	11	18%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	60	28%
	Definitely returning	131	60%
	Probably returning	19	9%
	Not likely to return	1	0%
	Not returning	6	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	41	19%
	Charter School	29	13%
	Private School (non-religious)	18	8%
	Private School (religious affiliation)	40	18%
	Traditional Public School	89	41%

		Count	Percent
How is your child doing academically?	No response	20	9%
	Above Grade Level	101	47%
	At Grade Level	93	43%
	Below Grade Level	2	1%

Herron High School Parent Comments

What do you think this school does well?

- Communication with parents
- Creative environment for the students
- Maintains student engagement
- Challenging curriculum
- Motivated students
- Caring teaching staff and administration
- Prepares for college well
- Community outreach

What about this school do you think needs improvement?

- More technology in the classrooms
- Safety of students in the building/neighborhood
- More focus on college readiness
- School administration is non-responsive (frequently cited)
- Better parking
- Discipline in classrooms
- Need better communication from school/communications officer needed
- Administration/office does not answer phone calls or return calls

Office of Education Innovation
Hope Academy
16 Respondents
16 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	1	6%	1	6%	3	19%	11	69%
Curriculum/Academic Program?	0	0%	1	6%	3	19%	5	31%	7	44%
Class Size?	0	0%	0	0%	1	6%	6	38%	9	56%
School Size?	0	0%	0	0%	1	6%	6	38%	9	56%
Accessibility and openness to parents?	0	0%	0	0%	0	0%	5	31%	11	69%
Academic standards for students?	0	0%	2	12%	0	0%	8	50%	6	38%
Quality of teaching and instruction?	0	0%	0	0%	3	19%	5	31%	8	50%
Curriculum materials and support?	0	0%	0	0%	4	25%	5	31%	7	44%
Discipline in the classroom?	0	0%	1	6%	5	31%	4	25%	6	38%
Extracurricular activities?	0	0%	3	19%	7	44%	5	31%	1	6%
School facilities?	0	0%	0	0%	0	0%	5	31%	11	69%
Safety?	1	6%	0	0%	0	0%	5	31%	10	62%
Length of school day?	0	0%	0	0%	0	0%	7	44%	9	56%
Length of school year?	0	0%	0	0%	0	0%	6	38%	10	62%
School administration?	0	0%	1	6%	0	0%	3	19%	12	75%
Enrollment process?	0	0%	0	0%	1	6%	3	19%	12	75%
Communications received from school?	0	0%	1	7%	1	7%	3	20%	10	67%
Overall, how satisfied are you with this school?	0	0%	0	0%	2	12%	5	31%	9	56%

**Office of Education Innovation
Hope Academy**

Parental Satisfaction Survey 2013

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	1	20%
	Satisfied	1	20%
	Very Satisfied	3	60%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	6	38%
	Definitely returning	3	19%
	Probably returning	5	31%
	Not likely to return	2	13%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	4	25%
	Charter School	2	13%
	Private School (non-religious)	1	6%
	Private School (religious affiliation)	3	19%
	Traditional Public School	6	38%

		Count	Percent
How is your child doing academically?	Above Grade Level	5	29%
	At Grade Level	10	59%
	Below Grade Level	2	12%

**Hope Academy
Parent Comments**

What do you think this school does well?

- Communication with parents
- Support for recovery
- Caring teaching staff and administration
- Safe community for recovery
- Individual attention to students
- Academic supports for students

What about this school do you think needs improvement?

- More electives
- More extracurricular activities

Indiana Math & Science Academy-North
37 Respondents
45 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	3%	4	11%	4	11%	15	41%	13	35%
Curriculum/Academic Program?	0	0%	2	6%	2	6%	15	43%	16	46%
Class Size?	1	3%	3	8%	9	24%	14	38%	10	27%
School Size?	0	0%	1	3%	5	14%	18	49%	13	35%
Accessibility and openness to parents?	1	3%	2	6%	3	8%	16	44%	14	39%
Academic standards for students?	0	0%	1	3%	5	14%	15	42%	15	42%
Quality of teaching and instruction?	1	3%	3	8%	4	11%	14	38%	15	41%
Curriculum materials and support?	0	0%	1	3%	6	17%	12	33%	17	47%
Discipline in the classroom?	3	8%	4	11%	9	24%	10	27%	11	30%
Extracurricular activities?	0	0%	10	27%	8	22%	11	30%	8	22%
School facilities?	0	0%	2	6%	9	25%	18	50%	7	19%
Safety?	0	0%	2	5%	7	19%	17	46%	11	30%
Length of school day?	0	0%	1	3%	9	24%	14	38%	13	35%
Length of school year?	0	0%	1	3%	6	17%	18	50%	11	31%
School administration?	1	3%	3	8%	3	8%	15	41%	15	41%
Enrollment process?	0	0%	0	0%	4	11%	18	49%	15	41%
Communications received from school?	1	3%	3	8%	5	14%	15	41%	13	35%
Overall, how satisfied are you with this school?	0	0%	2	5%	7	19%	13	35%	15	41%

Indiana Math & Science Academy

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	14%
	Neutral	0	0%
	Satisfied	4	57%
	Very Satisfied	2	29%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	8	23%
	Definitely returning	14	40%
	Probably returning	9	26%
	Not likely to return	3	9%
	Not returning	1	3%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	13	35%
	Charter School	6	16%
	Private School (non-religious)	1	3%
	Private School (religious affiliation)	4	11%
	Traditional Public School	13	35%

		Count	Percent
How is your child doing academically?	No response	4	10%
	Above Grade Level	19	50%
	At Grade Level	13	36%
	Below Grade Level	1	4%

Indiana Math & Science Academy-North Parent Comments

What do you think this school does well?

- Communication with parents
- Academic standards are high
- School climate/discipline
- Communication with parents
- Small classrooms
- Encouraging students

What about this school do you think needs improvement?

- Transportation
- After school pickup
- Student safety needs to be improved
- More outdoor play area/supervision on playground
- More extracurricular activities

Indianapolis Lighthouse Academy
243 Respondents
547 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	3	1%	1	0%	28	12%	105	43%	105	43%
Curriculum/Academic Program?	3	1%	10	4%	22	9%	118	49%	87	36%
Class Size?	3	1%	8	3%	34	14%	114	47%	82	34%
School Size?	6	2%	8	3%	35	15%	111	46%	81	34%
Accessibility and openness to parents?	3	1%	0	0%	27	11%	105	44%	106	44%
Academic standards for students?	3	1%	6	2%	22	9%	107	44%	105	43%
Quality of teaching and instruction?	3	1%	2	1%	18	7%	113	47%	106	44%
Curriculum materials and support?	2	1%	11	5%	29	12%	117	48%	83	34%
Discipline in the classroom?	4	2%	11	5%	32	13%	121	50%	75	31%
Extracurricular activities?	8	3%	16	7%	55	23%	99	41%	64	26%
School facilities?	7	3%	8	3%	39	16%	122	51%	63	26%
Safety?	4	2%	10	4%	29	12%	103	43%	95	39%
Length of school day?	4	2%	11	5%	32	13%	103	43%	90	38%
Length of school year?	6	2%	10	4%	38	16%	111	46%	77	32%
School administration?	5	2%	8	3%	36	15%	115	48%	77	32%
Enrollment process?	2	1%	3	1%	37	15%	115	47%	86	35%
Communications received from school?	6	2%	8	3%	41	17%	92	38%	94	39%
Overall, how satisfied are you with this school?	4	2%	7	3%	25	10%	105	43%	102	42%

Indianapolis Lighthouse Academy

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	3	3%
	Dissatisfied	6	6%
	Neutral	29	31%
	Satisfied	24	26%
	Very Satisfied	32	34%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	45	19%
	Definitely returning	111	46%
	Probably returning	63	26%
	Not likely to return	18	7%
	Not returning	6	2%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	73	30%
	Charter School	69	28%
	Private School (non-religious)	1	0%
	Private School (religious affiliation)	7	3%
	Traditional Public School	93	38%

		Count	Percent
How is your child doing academically?	No response	34	14%
	Above Grade Level	56	23%
	At Grade Level	141	58%
	Below Grade Level	12	5%

Indianapolis Lighthouse Academy Parent Comments

What do you think this school does well?

- Staff cares about students (most frequently cited)
- Communication with parents (most frequently cited)
- Discipline in the classroom
- Friendliness of the teaching staff/concern for students (frequently cited)
- Student progress
- One on one attention to students
- Strong curriculum

What about this school do you think needs improvement?

- Better communication in upper grades
- Quality of school lunch (most frequently cited)
- School-wide communication
- Lack of extracurricular activities (particularly sports) (most frequently cited)
- Transportation for after school activities
- Dismissal procedures/bus system
- More after school activities

Indianapolis Metropolitan High School
21 Respondents
22 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	2	10%	5	24%	6	29%	8	38%
Curriculum/Academic Program?	0	0%	3	14%	3	14%	9	43%	6	29%
Class Size?	0	0%	1	5%	2	10%	9	43%	9	43%
School Size?	0	0%	0	0%	5	24%	6	29%	10	48%
Accessibility and openness to parents?	0	0%	1	5%	4	19%	7	33%	9	43%
Academic standards for students?	0	0%	0	0%	4	19%	11	52%	6	29%
Quality of teaching and instruction?	0	0%	2	10%	4	19%	8	38%	7	33%
Curriculum materials and support?	1	5%	1	5%	5	24%	6	29%	8	38%
Discipline in the classroom?	0	0%	4	19%	3	14%	9	43%	5	24%
Extracurricular activities?	1	5%	0	0%	6	29%	10	48%	4	19%
School facilities?	0	0%	0	0%	4	19%	8	38%	9	43%
Safety?	0	0%	1	5%	2	10%	9	43%	9	43%
Length of school day?	0	0%	1	5%	1	5%	9	43%	10	48%
Length of school year?	2	10%	1	5%	3	14%	8	38%	7	33%
School administration?	1	5%	1	5%	4	19%	8	38%	7	33%
Enrollment process?	1	5%	1	5%	3	14%	6	29%	10	48%
Communications received from school?	1	5%	3	14%	2	10%	6	29%	9	43%
Overall, how satisfied are you with this school?	0	0%	1	5%	4	19%	6	29%	10	48%

Indianapolis Metropolitan High School

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	0	0%
	Satisfied	0	0%
	Very Satisfied	3	100%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	6	26%
	Definitely returning	7	37%
	Probably returning	3	11%
	Not likely to return	1	5%
	Not returning	4	21%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	0	0%
	Charter School	9	40%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	0	0%
	Traditional Public School	12	60%

		Count	Percent
How is your child doing academically?	No response	3	14%
	Above Grade Level	7	35%
	At Grade Level	9	40%
	Below Grade Level	2	11%

**Indianapolis Metropolitan High School
Parent Comments**

What do you think this school does well?

- Communication with parents/parental involvement
- Individual help for students/Individual pacing for students
- Caring teaching staff and administration
- Prepares students for college

What about this school do you think needs improvement?

- Not academically challenging/needs AP classes
- Student discipline/loud students

Irvington Community Elementary School**79 Respondents****137 Students**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	1	1%	31	40%	46	59%
Curriculum/Academic Program?	0	0%	1	1%	2	3%	32	41%	44	56%
Class Size?	0	0%	1	1%	9	11%	34	43%	35	44%
School Size?	0	0%	0	0%	6	8%	29	37%	44	56%
Accessibility and openness to parents?	0	0%	0	0%	2	3%	30	38%	47	59%
Academic standards for students?	0	0%	0	0%	1	1%	39	49%	39	49%
Quality of teaching and instruction?	0	0%	0	0%	1	1%	28	35%	50	63%
Curriculum materials and support?	0	0%	1	1%	8	10%	32	41%	38	48%
Discipline in the classroom?	0	0%	2	3%	8	10%	31	39%	38	48%
Extracurricular activities?	0	0%	9	11%	27	34%	26	33%	17	22%
School facilities?	0	0%	3	4%	12	15%	35	45%	28	36%
Safety?	0	0%	1	1%	7	9%	31	39%	40	51%
Length of school day?	1	1%	4	5%	5	6%	32	41%	37	47%
Length of school year?	4	5%	4	5%	7	9%	32	41%	32	41%
School administration?	0	0%	1	1%	10	13%	30	38%	38	48%
Enrollment process?	0	0%	2	3%	5	6%	37	47%	34	44%
Communications received from school?	0	0%	2	3%	3	4%	27	35%	46	59%
Overall, how satisfied are you with this school?	0	0%	0	0%	1	1%	29	37%	49	62%

Irvington Community Elementary School

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	5%
	Neutral	6	29%
	Satisfied	4	19%
	Very Satisfied	10	48%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	10	13%
	Definitely returning	57	72%
	Probably returning	11	14%
	Not likely to return	0	0%
	Not returning	1	1%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	33	42%
	Charter School	11	14%
	Private School (non-religious)	2	3%
	Private School (religious affiliation)	16	20%
	Traditional Public School	17	22%

		Count	Percent
How is your child doing academically?	No response	8	11%
	Above Grade Level	39	49%
	At Grade Level	29	36%
	Below Grade Level	3	3%

**Irvington Community Elementary School
Parent Comments**

What do you think this school does well?

- Communication with parents, both frequency and variety of methods (most frequently cited)
- Individual attention given to students
- Discipline in the classroom
- Excellent teaching staff
- Strong curriculum, art, music Spanish and PE noted

What about this school do you think needs improvement?

- Lack of extracurricular activities (particularly sports)
- Transportation procedures/car line/need buses (most often cited)
- Length of school day/length of school year
- More opportunities for gifted students/enrichment
- Few opportunities for parent involvement at school

Office of Education Innovation
 Irvington Community Middle School
 13 Respondents
 19 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	1	8%	0	0%	7	54%	5	38%
Curriculum/Academic Program?	0	0%	0	0%	0	0%	9	69%	4	31%
Class Size?	0	0%	0	0%	1	8%	8	62%	4	31%
School Size?	0	0%	0	0%	1	8%	5	38%	7	54%
Accessibility and openness to parents?	0	0%	1	8%	1	8%	2	15%	9	69%
Academic standards for students?	0	0%	0	0%	0	0%	5	38%	8	62%
Quality of teaching and instruction?	0	0%	1	8%	1	8%	7	54%	4	31%
Curriculum materials and support?	0	0%	1	8%	2	15%	7	54%	3	23%
Discipline in the classroom?	0	0%	2	15%	1	8%	6	46%	4	31%
Extracurricular activities?	0	0%	0	0%	3	23%	6	46%	4	31%
School facilities?	0	0%	1	8%	2	15%	5	38%	5	38%
Safety?	0	0%	0	0%	0	0%	9	69%	4	31%
Length of school day?	0	0%	0	0%	1	8%	7	54%	5	38%
Length of school year?	0	0%	0	0%	2	15%	5	38%	6	46%
School administration?	0	0%	0	0%	3	23%	5	38%	5	38%
Enrollment process?	0	0%	0	0%	0	0%	9	69%	4	31%
Communications received from school?	0	0%	0	0%	1	8%	7	54%	5	38%
Overall, how satisfied are you with this school?	0	0%	0	0%	0	0%	7	54%	6	46%

Irvington Community Middle School

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	0	0%
	Satisfied	1	33%
	Very Satisfied	2	67%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	2	15%
	Definitely returning	9	69%
	Probably returning	2	15%
	Not likely to return	0	0%
	Not returning	0	15%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	3	23%
	Charter School	3	23%
	Private School (non-religious)	1	8%
	Private School (religious affiliation)	1	8%
	Traditional Public School	5	23%

		Count	Percent
How is your child doing academically?	No response	1	11%
	Above Grade Level	5	34%
	At Grade Level	6	49%
	Below Grade Level	1	7%

Irvington Community Middle School Parent Comments

What do you think this school does well?

- Communication with parents, both frequency and variety of methods
- Individual attention given to students
- Academic program is strong
- Discipline in the classroom
- Excellent teaching staff
- One on one attention to students/small classroom size

What about this school do you think needs improvement?

- Communication from the administration is often too late
- Lack of extracurricular activities (particularly sports)
- Transportation procedures /need buses
- Afternoon pickup
- More opportunities for gifted students/enrichment

Irvington Preparatory Academy
13 Respondents
16 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	1	8%	0	0%	3	23%	9	69%
Curriculum/Academic Program?	0	0%	0	0%	1	8%	4	31%	8	62%
Class Size?	0	0%	0	0%	0	0%	4	31%	9	69%
School Size?	0	0%	0	0%	0	0%	1	8%	12	92%
Accessibility and openness to parents?	0	0%	0	0%	0	0%	4	31%	9	69%
Academic standards for students?	0	0%	0	0%	0	0%	4	31%	9	69%
Quality of teaching and instruction?	0	0%	0	0%	2	15%	4	31%	7	54%
Curriculum materials and support?	0	0%	0	0%	0	0%	6	46%	7	54%
Discipline in the classroom?	0	0%	0	0%	0	0%	5	38%	8	62%
Extracurricular activities?	0	0%	1	8%	0	0%	7	54%	5	38%
School facilities?	0	0%	1	8%	0	0%	6	46%	6	46%
Safety?	0	0%	0	0%	0	0%	5	38%	8	62%
Length of school day?	0	0%	0	0%	1	8%	3	23%	9	69%
Length of school year?	0	0%	0	0%	1	8%	6	46%	6	46%
School administration?	0	0%	0	0%	0	0%	3	23%	10	77%
Enrollment process?	0	0%	0	0%	0	0%	3	23%	10	77%
Communications received from school?	0	0%	0	0%	0	0%	2	15%	11	85%
Overall, how satisfied are you with this school?	0	0%	0	0%	0	0%	4	31%	9	69%

Irvington Preparatory Academy

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	1	17%
	Satisfied	0	0%
	Very Satisfied	5	83%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	0	0%
	Definitely returning	13	100%
	Probably returning	0	0%
	Not likely to return	0	0%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	0	0%
	Charter School	2	17%
	Private School (non-religious)	4	33%
	Private School (religious affiliation)	1	8%
	Traditional Public School	6	42%

		Count	Percent
How is your child doing academically?	Above Grade Level	9	61%
	At Grade Level	4	39%
	Below Grade Level	0	0%

**Irvington Preparatory Academy
Parent Comments**

What do you think this school does well?

- Communication with parents
- Challenging curriculum that prepares for college
- Excellent teaching staff
- Supportive teaching staff/after school tutoring
- One on one attention to students/small classroom size

What about this school do you think needs improvement?

- Communication with parents
- Communication from the administration regarding school events
- Sports need to be better organized

Office of Education Innovation
KIPP
50 Respondents
63 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	1	2%	3	6%	25	50%	21	42%
Curriculum/Academic Program?	0	0%	0	0%	4	8%	21	43%	24	49%
Class Size?	0	0%	1	2%	6	12%	18	36%	25	50%
School Size?	0	0%	0	0%	6	12%	18	37%	25	51%
Accessibility and openness to parents?	0	0%	2	4%	5	10%	16	33%	26	53%
Academic standards for students?	0	0%	0	0%	3	6%	19	38%	28	56%
Quality of teaching and instruction?	0	0%	1	2%	5	10%	17	34%	27	54%
Curriculum materials and support?	0	0%	1	2%	4	8%	21	42%	24	48%
Discipline in the classroom?	1	2%	0	0%	8	16%	21	42%	20	40%
Extracurricular activities?	0	0%	3	6%	11	22%	21	43%	14	29%
School facilities?	1	2%	0	0%	8	16%	26	53%	14	29%
Safety?	1	2%	0	0%	6	12%	17	34%	26	52%
Length of school day?	0	0%	1	2%	11	22%	17	34%	21	42%
Length of school year?	0	0%	0	0%	5	10%	20	41%	24	49%
School administration?	1	2%	1	2%	1	2%	20	41%	26	53%
Enrollment process?	0	0%	1	2%	4	8%	18	36%	27	54%
Communications received from school?	1	2%	2	4%	3	6%	12	24%	32	64%
Overall, how satisfied are you with this school?	1	2%	0	0%	4	8%	14	28%	31	62%

KIPP

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	2	12%
	Dissatisfied	0	0%
	Neutral	6	35%
	Satisfied	4	24%
	Very Satisfied	5	29%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	20	40%
	Definitely returning	22	44%
	Probably returning	4	8%
	Not likely to return	0	0%
	Not returning	4	8%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	14	28%
	Charter School	13	26%
	Private School (non-religious)	1	2%
	Private School (religious affiliation)	2	4%
	Traditional Public School	20	40%

		Count	Percent
How is your child doing academically?	No response	5	9%
	Above Grade Level	18	37%
	At Grade Level	24	49%
	Below Grade Level	3	5%

KIPP
Parent Comments

What do you think this school does well?

- Communication with parents (frequently cited)
- High expectations for students
- Friendliness of the teaching staff/concern for students (frequently cited)
- Student progress/accelerated learning
- Strong curriculum
- College prep atmosphere/academic preparation for college

What about this school do you think needs improvement?

- Lack of extracurricular activities (particularly sports) and transportation to activities
- Discipline in the classroom
- After school activities

Office of Education Innovation
Monument Lighthouse Charter School
52 Respondents
73 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	2%	2	4%	9	18%	14	27%	25	49%
Curriculum/Academic Program?	1	2%	2	4%	5	10%	19	37%	24	47%
Class Size?	2	4%	1	2%	8	16%	19	39%	19	39%
School Size?	0	0%	2	4%	12	23%	18	35%	20	38%
Accessibility and openness to parents?	1	2%	0	0%	12	23%	15	29%	24	46%
Academic standards for students?	0	0%	0	0%	10	19%	18	35%	24	46%
Quality of teaching and instruction?	1	2%	2	4%	8	15%	21	40%	20	38%
Curriculum materials and support?	1	2%	4	8%	6	12%	23	44%	18	35%
Discipline in the classroom?	1	2%	6	12%	8	16%	18	35%	18	35%
Extracurricular activities?	2	4%	8	16%	14	27%	13	25%	14	27%
School facilities?	0	0%	1	2%	10	20%	23	45%	17	33%
Safety?	0	0%	0	0%	10	19%	19	37%	23	44%
Length of school day?	1	2%	1	2%	7	13%	18	35%	25	48%
Length of school year?	1	2%	3	6%	5	10%	19	37%	24	46%
School administration?	1	2%	1	2%	8	15%	20	38%	22	42%
Enrollment process?	0	0%	1	2%	8	16%	23	45%	19	37%
Communications received from school?	1	2%	1	2%	9	18%	21	41%	19	37%
Overall, how satisfied are you with this school?	0	0%	2	4%	6	12%	19	37%	25	48%

Monument Lighthouse Charter School

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	5%
	Neutral	6	30%
	Satisfied	9	45%
	Very Satisfied	4	20%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	14	27%
	Definitely returning	18	35%
	Probably returning	15	29%
	Not likely to return	2	4%
	Not returning	3	6%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	19	37%
	Charter School	13	25%
	Private School (non-religious)	3	6%
	Private School (religious affiliation)	4	8%
	Traditional Public School	13	25%

		Count	Percent
How is your child doing academically?	No response	5	10%
	Above Grade Level	19	36%
	At Grade Level	23	46%
	Below Grade Level	5	10%

**Monument Lighthouse Charter School
Parent Comments**

What do you think this school does well?

- Demanding curriculum (frequently cited)
- Communication with parents (frequently cited)
- Discipline in the classroom
- Quality of the teaching staff

What about this school do you think needs improvement?

- Better communication (frequently cited)
- After school tutoring
- Lack of extracurricular activities
- Transportation procedures
- Smaller classrooms

Padua Academy
112 Respondents
132 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	2	2%	2	2%	6	6%	55	50%	44	40%
Curriculum/Academic Program?	2	2%	2	2%	10	9%	56	52%	37	35%
Class Size?	3	3%	1	1%	9	8%	55	50%	41	38%
School Size?	3	3%	0	0%	11	10%	54	51%	38	36%
Accessibility and openness to parents?	3	3%	2	2%	12	11%	46	42%	46	42%
Academic standards for students?	3	3%	1	1%	14	13%	51	48%	38	36%
Quality of teaching and instruction?	3	3%	1	1%	9	8%	57	52%	39	36%
Curriculum materials and support?	3	3%	2	2%	14	13%	51	48%	37	35%
Discipline in the classroom?	4	4%	3	3%	12	11%	57	52%	34	31%
Extracurricular activities?	6	6%	7	7%	21	20%	41	39%	31	29%
School facilities?	3	3%	3	3%	19	17%	54	49%	31	28%
Safety?	2	2%	2	2%	5	5%	52	49%	46	43%
Length of school day?	3	3%	1	1%	7	7%	53	50%	43	40%
Length of school year?	3	3%	2	2%	12	11%	41	39%	47	45%
School administration?	3	3%	0	0%	11	11%	51	49%	39	38%
Enrollment process?	2	2%	0	0%	8	8%	51	49%	43	41%
Communications received from school?	2	2%	2	2%	8	7%	46	43%	49	46%
Overall, how satisfied are you with this school?	3	3%	1	1%	8	8%	44	43%	47	46%

Padua Academy

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	6%
	Neutral	6	35%
	Satisfied	9	53%
	Very Satisfied	1	6%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	31	28%
	Definitely returning	59	53%
	Probably returning	18	16%
	Not likely to return	1	1%
	Not returning	2	2%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	46	41%
	Charter School	18	16%
	Private School (non-religious)	3	3%
	Private School (religious affiliation)	23	21%
	Traditional Public School	22	20%

		Count	Percent
How is your child doing academically?	No response	15	13%
	Above Grade Level	24	22%
	At Grade Level	68	61%
	Below Grade Level	5	4%

**Padua Academy
Parent Comments**

What do you think this school does well?

- Students are the priority
- Great teaching staff
- Individual attention given to students
- Discipline in the classroom
- Excellent teaching staff

What about this school do you think needs improvement?

- Transportation/traffic procedures
- Lack of extracurricular activities (particularly sports)
- Bullying/need for more discipline/security issues
- More physical education

Paramount School of Excellence
73 Respondents
128 Students

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	6	8%	26	37%	39	55%
Curriculum/Academic Program?	0	0%	1	1%	8	11%	27	38%	36	50%
Class Size?	0	0%	0	0%	7	10%	31	44%	32	46%
School Size?	0	0%	1	1%	6	8%	34	47%	31	43%
Accessibility and openness to parents?	2	3%	4	6%	12	17%	21	29%	33	46%
Academic standards for students?	0	0%	1	1%	9	13%	27	38%	34	48%
Quality of teaching and instruction?	0	0%	0	0%	5	7%	27	38%	40	56%
Curriculum materials and support?	0	0%	1	1%	6	8%	28	39%	36	51%
Discipline in the classroom?	1	1%	5	7%	12	17%	24	33%	30	42%
Extracurricular activities?	2	3%	12	17%	14	19%	18	25%	26	36%
School facilities?	0	0%	1	1%	12	17%	23	32%	35	49%
Safety?	0	0%	0	0%	3	4%	29	40%	40	56%
Length of school day?	1	1%	1	1%	8	11%	29	41%	32	45%
Length of school year?	0	0%	0	0%	8	11%	33	46%	31	43%
School administration?	1	1%	3	4%	11	15%	24	34%	32	45%
Enrollment process?	0	0%	0	0%	9	12%	29	40%	34	47%
Communications received from school?	2	3%	5	7%	11	15%	21	30%	32	45%
Overall, how satisfied are you with this school?	0	0%	1	1%	8	12%	26	38%	34	49%

Paramount School of Excellence

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	10	48%
	Satisfied	3	14%
	Very Satisfied	8	38%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	10	14%
	Definitely returning	44	60%
	Probably returning	14	19%
	Not likely to return	0	0%
	Not returning	5	7%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	12	17%
	Charter School	14	19%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	8	11%
	Traditional Public School	38	53%

		Count	Percent
How is your child doing academically?	No response	6	9%
	Above Grade Level	25	34%
	At Grade Level	39	53%
	Below Grade Level	3	4%

**Paramount School of Excellence
Parent Comments**

What do you think this school does well?

- Great expectations for students
- Teachers care about students/offer individual attention
- Communication with parents
- Effective curriculum/using new methods of teaching
- Effective discipline
- Friendliness of the teaching staff/concern for students (frequently cited)

What about this school do you think needs improvement?

- Transportation
- Dress code
- More homework
- White shoe policy
- Dismissal procedures (frequently cited)
- Lack of extracurricular activities (particularly sports)
- Need a high school

SENSE**194 Respondents****353 Students**

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	1	1%	5	3%	32	17%	76	39%	78	40%
Curriculum/Academic Program?	1	1%	4	2%	27	14%	97	50%	64	33%
Class Size?	1	1%	8	4%	28	15%	88	47%	63	34%
School Size?	1	1%	5	3%	32	17%	92	48%	62	32%
Accessibility and openness to parents?	1	1%	3	2%	21	11%	70	36%	97	51%
Academic standards for students?	1	1%	8	4%	27	14%	82	42%	75	39%
Quality of teaching and instruction?	1	1%	7	4%	25	13%	83	43%	76	40%
Curriculum materials and support?	1	1%	7	4%	23	12%	93	49%	67	35%
Discipline in the classroom?	2	1%	5	3%	40	21%	78	41%	67	35%
Extracurricular activities?	6	3%	25	13%	48	26%	68	36%	41	22%
School facilities?	3	2%	6	3%	46	24%	88	46%	50	26%
Safety?	2	1%	7	4%	21	11%	81	42%	81	42%
Length of school day?	1	1%	3	2%	23	12%	92	48%	72	38%
Length of school year?	4	2%	10	5%	25	13%	84	44%	70	36%
School administration?	3	2%	3	2%	24	13%	91	48%	69	36%
Enrollment process?	1	1%	2	1%	18	9%	98	51%	73	38%
Communications received from school?	3	2%	5	3%	20	11%	76	40%	85	45%
Overall, how satisfied are you with this school?	2	1%	4	2%	18	9%	79	41%	88	46%

**Office of Education Innovation
SENSE**

Parental Satisfaction Survey 2013

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	1	2%
	Dissatisfied	4	6%
	Neutral	16	26%
	Satisfied	19	31%
	Very Satisfied	22	35%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	49	25%
	Definitely returning	88	45%
	Probably returning	47	24%
	Not likely to return	6	3%
	Not returning	4	2%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	75	39%
	Charter School	41	21%
	Private School (non-religious)	7	4%
	Private School (religious affiliation)	7	4%
	Traditional Public School	64	33%

		Count	Percent
How is your child doing academically?	No response	24	12%
	Above Grade Level	38	19%
	At Grade Level	118	61%
	Below Grade Level	14	7%

SENSE
Parent Comments

What do you think this school does well?

- Communication with parents
- Individual attention given to students
- Strong curriculum
- Caring teaching staff
- One on one attention to students/small classroom size
- Size of the school/neighborhood feel

What about this school do you think needs improvement?

- Drop off and pick up
- School communication with parents/parent involvement
- Lack of extracurricular activities (particularly sports)
- Transportation procedures /need buses

Office of Education Innovation
Tindley High School
54 Respondents
63 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	4	7%	11	20%	18	33%	21	39%
Curriculum/Academic Program?	0	0%	2	4%	2	4%	26	49%	23	43%
Class Size?	0	0%	0	0%	2	4%	29	54%	23	43%
School Size?	0	0%	0	0%	7	13%	23	43%	24	44%
Accessibility and openness to parents?	3	6%	2	4%	4	7%	23	43%	22	41%
Academic standards for students?	0	0%	0	0%	3	6%	20	37%	31	57%
Quality of teaching and instruction?	2	4%	1	2%	9	17%	22	42%	19	36%
Curriculum materials and support?	1	2%	3	6%	6	11%	28	52%	16	30%
Discipline in the classroom?	4	7%	4	7%	9	17%	27	50%	10	19%
Extracurricular activities?	0	0%	5	9%	20	37%	17	31%	12	22%
School facilities?	0	0%	3	6%	12	22%	29	54%	10	19%
Safety?	0	0%	2	4%	7	13%	25	46%	20	37%
Length of school day?	0	0%	1	2%	5	9%	31	57%	17	31%
Length of school year?	0	0%	2	4%	3	6%	33	61%	16	30%
School administration?	3	6%	4	7%	7	13%	27	50%	13	24%
Enrollment process?	0	0%	3	6%	9	17%	28	52%	14	26%
Communications received from school?	7	13%	8	15%	7	13%	19	35%	13	24%
Overall, how satisfied are you with this school?	2	4%	0	0%	3	6%	26	48%	23	43%

Tindley High School

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	1	8%
	Neutral	6	46%
	Satisfied	5	38%
	Very Satisfied	1	8%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	5	9%
	Definitely returning	35	65%
	Probably returning	10	19%
	Not likely to return	0	0%
	Not returning	4	7%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	6	11%
	Charter School	17	31%
	Private School (non-religious)	1	2%
	Private School (religious affiliation)	4	7%
	Traditional Public School	26	48%

		Count	Percent
How is your child doing academically?	No response	4	8%
	Above Grade Level	24	45%
	At Grade Level	24	45%
	Below Grade Level	2	2%

**Tindley High School
Parent Comments**

What do you think this school does well?

- Strong curriculum/students held to a higher standard
- Individual help for students
- Prepares students for college
- Instills school/work ethics
- Structured environment
- Caring teaching staff

What about this school do you think needs improvement?

- More extracurricular activities
- Poor communication between staff and parents
- Administration not receptive/friendly
- Too many suspensions and referrals/discipline too harsh for “petty” offenses (cited very frequently)
- School is disorganized
- Pick up and drop off
- Uniforms and field trips are expensive

Office of Education Innovation
Tindley Preparatory Academy
56 Respondents
67 Students

Parental Satisfaction Survey 2013

	Very Dissatisfied		Dissatisfied		Neutral		Satisfied		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
Individual attention teachers give your student?	0	0%	0	0%	1	2%	18	32%	37	66%
Curriculum/Academic Program?	0	0%	2	4%	2	4%	16	29%	36	64%
Class Size?	0	0%	0	0%	1	2%	18	32%	37	66%
School Size?	0	0%	0	0%	1	2%	17	30%	38	68%
Accessibility and openness to parents?	0	0%	1	2%	3	5%	12	21%	40	71%
Academic standards for students?	0	0%	1	2%	2	4%	13	24%	39	71%
Quality of teaching and instruction?	0	0%	1	2%	1	2%	13	23%	41	73%
Curriculum materials and support?	0	0%	2	4%	2	4%	16	29%	36	64%
Discipline in the classroom?	2	4%	3	5%	8	14%	10	18%	33	59%
Extracurricular activities?	0	0%	5	9%	12	21%	18	32%	21	38%
School facilities?	0	0%	0	0%	1	2%	16	29%	39	70%
Safety?	1	2%	1	2%	2	4%	10	18%	42	75%
Length of school day?	0	0%	2	4%	3	5%	18	33%	32	58%
Length of school year?	0	0%	1	2%	3	5%	20	36%	32	57%
School administration?	0	0%	1	2%	6	11%	15	27%	33	60%
Enrollment process?	0	0%	0	0%	4	7%	21	38%	31	55%
Communications received from school?	1	2%	2	4%	4	7%	20	36%	29	52%
Overall, how satisfied are you with this school?	0	0%	1	2%	2	4%	15	27%	38	68%

**Office of Education Innovation
Tindley Preparatory Academy**

Parental Satisfaction Survey 2013

		Count	Percent
Services provided for students with disabilities?	Very dissatisfied	0	0%
	Dissatisfied	0	0%
	Neutral	8	47%
	Satisfied	3	18%
	Very Satisfied	6	35%

		Count	Percent
If your student is not graduating this year, how likely is it that your student will return to this school?	No response	14	25%
	Definitely returning	35	64%
	Probably returning	5	9%
	Not likely to return	1	2%
	Not returning	0	0%

		Count	Percent
Please indicate the type of school your child attended before coming to this school.	No response	14	25%
	Charter School	17	30%
	Private School (non-religious)	0	0%
	Private School (religious affiliation)	8	14%
	Traditional Public School	17	30%

		Count	Percent
How is your child doing academically?	No response	3	11%
	Above Grade Level	26	44%
	At Grade Level	25	42%
	Below Grade Level	2	3%

**Tindley Preparatory Academy
Parent Comments**

What do you think this school does well?

- Strong curriculum
- Strong discipline
- Individual help for students/motivate students
- Communicate well with parents
- High expectations
- Structured environment
- Caring teaching staff

What about this school do you think needs improvement?

- More extracurricular activities
- Turnover in staff
- Pick up and drop off
- Sidewalks for students walking to school